



Safe! Social Map

Safe and Adequate Return, Fair Treatment and Early Identification of Victims of Trafficking from Third Countries outside the EU

December 2018

Acknowledgements

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Ministerie van Volksgezondheid,
Welzijn en Sport



Ministerie van Justitie
en Veiligheid



Non-governmental organisations (NGOs) specialised in early identification, safe return and reintegration support to victims of trafficking

The social map covers the following European countries:

1. Albania (5)
2. Armenia (1)
3. Azerbaijan (1)
4. Austria (2)
5. Belarus (3)
6. Belgium (1)
7. Bosnia and Herzegovina (5)
8. Bulgaria (2)
9. Czech Republic (1)
10. Denmark (3)
11. Estonia (1)
12. Finland (2)
13. France (2)
14. Germany (2)
15. Greece (3)
16. Ireland (2)
17. Italy (1)
18. Latvia (1)
19. Liechtenstein (1)* (services of NGO in Switzerland are applicable in Liechtenstein)
20. Lithuania (2)
21. Luxembourg (2)
22. Macedonia (1)
23. Moldova (1)
24. Montenegro (1)
25. The Netherlands (15)
26. Poland (1)
27. Portugal (2)
28. Romania (2)
29. Serbia (1)
30. Slovakia (1)
31. Slovenia (1)
32. Spain (1)
33. Sweden (1)
34. Switzerland (1)
35. Turkey (1)
36. UK (2)
37. Ukraine (2)

Apart from individual organization a large overview of European and international networks is provided.

ALBANIA

Country	ALBANIA	
Name of organisation	Child Rights Centre Albania (CRCA)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family		
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	IOM Albania Contact person: NA E-mail: infotirana@iom.int http://www.albania.iom.int Services:
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes	✓ Yes
Contact details contact person		
E-mail	info@crca.al	
Name of contact person	Altin Hazizaj	
Phone number	+35542265741	
General contact details		
Website	www.crca.al	
General phone number (hotline etc.)	116-111 (available only if you call within Albania)	
General mail address	Kutia Postare 1738, Tirana / Albania	

Country	ALBANIA	
Name of organisation	Mary Ward Loreto (Albania Hope)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	We refer to a shelter which we work in partnership with.	We refer to a shelter which we work in partnership.
Going through immigration/talk to the police or asylum/immigration services		
Shelter	We do not have a shelter. We refer to shelters run by NGOs that we are in close partnership with.	We refer to shelters run by NGOs that we are in close partnership with.
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	✓	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ We provide the following activities and/or services: Field work ; Advice centre; Grass roots actions; Awareness raising campaigns; Social activities; Psychological sessions; Support for accessing public and non-public services; Health care support.	✓ We provide the following activities and/or services: Field work ; Advice centre; Grass roots actions; Awareness raising campaigns; Social activities; Psychological sessions; Support for accessing public and non-public services; Health care support.
Contact details contact person		
E-mail	imeldapoole@gmail.com	
Name of contact person	Imelda Poole, MWL President	
Phone number	+355 69 29 12 687	
General contact details		
Website	www.albaniahope.com	
General phone number (hotline etc.)	+355 044 500 388	
General mail address	info@marywardloreto.net	

Country	ALBANIA	
Name of organisation	Different and Equal	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:	Social activity; information on community service; monitoring and follow up the cases	Social activity; information on community service; monitoring and follow up the cases
Assisting with return to country of origin (for victims with another nationality)		✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ We provide the following activities and/or services:</p> <ul style="list-style-type: none"> - Mobile Unit established since in 2013 for identification of potential victims of trafficking through doing outreach work; - Awareness raising activities in community; - Free legal counselling line - Trainings for state and non-state actors - D&E is member of NRM (National Referral Mechanism) - D&E is active in drafting and implementation of SOPs (Standard Operation Procedures for identification and referral of victims/potential victims of trafficking) 	<p>✓ We provide the following activities and/or services:</p> <ul style="list-style-type: none"> - Mobile Unit established since in 2013 for identification of potential victims of trafficking through doing outreach work; - Awareness raising activities in community; - Free legal counselling line - Trainings for state and non-state actors - D&E is member of NRM (National Referral Mechanism) - D&E is active in drafting and implementation of SOPs (Standard Operation Procedures for identification and referral of victims/potential victims of trafficking)

Contact details contact person	
E-mail	different&equal@icc-al.org
Name of contact person	Mariana Meshi
Phone number	00355 4 2221892
General contact details	
Website	www.differentandequal.org
General phone number (hotline etc.)	00355 696308188
General mail address	different&equal@icc-al.org

Country	ALBANIA	
Name of organisation	Tjetër Vizion	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	Yes
Going through immigration/talk to the police or asylum/immigration services		
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services: school enrolling; books and other items related to provision of education)	✓	✓
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ We provide the following activities and/or services: Mobile Unit and field work	
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	dkasa@hotmail.com	
Name of contact person	Ardiana Kasa	
Phone number	+355695203299	
General contact details		
Website	www.tjetervizion@gmail.com	
General phone number (hotline etc.)	+355675408555	
General mail address	Lagjia " Aqif Pasha, Rr . Ali Arapi, Nr 19, Elbasan, Albania	

Country	ALBANIA	
Name of organisation	The Psycho-social Center "Vatra"	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter (Protected shelter, 24 hours security)	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Vocational Trainings	✓	✓ if the victims seeks asylum in Albania
Educational assistance (school mediation and follow-up) <i>*we separate training skills/education</i>	✓	✓ if the victims seek asylum in Albania
Finding jobs/secure income	✓	✓ if the victims seek asylum in Albania
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Mediation and Reunion with family	✓	✓
Other services (if yes, specify which services) Clothing, hygienic package, food Drafting of aid plan for each of beneficiaries in shelter and community Life skills activities, social cultural activities in and outside the shelter Training on the job Set up business Rent apartments (for semi-independent living) Long term monitoring	✓	✓
Assisting with return to country of origin (for victims with another nationality)	✓	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	✓	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Field work, through the Unit Mobiles Referring for services Information about services 24 hours phone number: +355 69 888 4613	✓ Yes, we provide the following activities and/or services:
Contact details contact person		
E-mail	pukab@qendravatra.org.al	
Name of contact person	Brikena Puka	
Phone number	+355 692083 339	
General contact details		
Website	www.qendravatra.org	
General phone number (hotline etc.)	+355 224078; +355 69 888 4613	
General mail address	info@qendravatra.org.al	

ARMENIA

Country	ARMENIA	
Name of organisation	Hope and Help NGO	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help		
Help for children/Parenting skills		
Reunion with family	✓	
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓We provide the following activities and/or services: hotline, fieldwork, informational campaigns, dissemination of informational materials	
Contact details contact person		
E-mail	Hopeandhelp.ngo@gmail.com	
Name of contact person	Maria Shatvoryan	
Phone number	+37491206274	
General contact details		
Website	www.hopehelp.am	
General phone number (hotline etc.)		
General mail address	Hopeandhelp.ngo@gmail.com	

AUSTRIA

Country	AUSTRIA	
Name of organisation	Lefö	
Services provided	For own nationals	For victims with another nationality please delete what is not applicable
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:	Psycho-social and legal victim assistance	Psycho-social and legal victim assistance
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: visits detention centre, cooperation with organisations in the field of sex work, 24h availability for law enforcement nationwide, training for law enforcement, NGOs and other governmental authorities such as asylum and immigration services, judges	✓ Yes, we provide the following activities and/or services: see below.
Contact details contact person		
E-mail	ibf@lefoe.at	
Name of contact person	Isabella Chen	
Phone number	004317969298	
General contact details		
Website	www.lefoe.at	
General phone number (hotline etc.)	004317969298	
General mail address	ibf@lefoe.at	

Country	AUSTRIA	
Name of organisation	Men Via	
Services provided Victim Support for MEN as Victims of Human Trafficking, including Secure Accommodation and Assistance during Legal Procedures	For own nationals Our services are open for all male persons, it does not matter where they come from!	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter		✓
Psychological help		✓
Medical help		✓
Legal help		✓
Training of skills/education		✓
Finding jobs/secure income		✓
Financial help		✓
Help for children/Parenting skills		✓
Reunion with family		✓
Other services: Crisis intervention		
Assisting with return to country of origin (for victims with another nationality)	N.A. if it is adequate and if the Victim has secure living conditions in the country of origin: Yes	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A. MEN VIA supports male Victims of ALL nationalities!	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Field work; Personal First Contact with Potential Victims and Hotline 24 hours: +43 699 174 82 186	
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	See above	
Contact details contact person		
E-mail	kfj.via@wienkav.at	
Name of contact person	Manfred Buchner; Markus Zingerle	
Phone number	+43 699 174 82 186	
General contact details		
Website	http://www.men-center.at/via.html	
General phone number (hotline etc.)	+43 699 174 82 186	
General mail address	kfj.via@wienkav.at	

AZERBAIJAN

Country	Azerbaijan	
Name of organisation	NAHTAZ	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
NEW: Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Interview, Phone contacts Psychological support	✓ Yes, we provide the following activities and/or services: Interview, Phone contacts Psychological support
Contact details contact person	Rustam Rahimli	
E-mail	asif_ismayilov@yahoo.com	
Name of contact person	Rustam Rahimli	
Phone number	+994503388072	
General contact details		
General phone number (hotline etc.)	+994503388072	
General mail address	ayafe@box.az	

BELARUS

Country	BELARUS	
Name of organisation	Borisov women social public organization "Provincia"	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	
Finding jobs/secure income	✓	
Financial help	✓ (food, clothes)	✓
Help for children/Parenting skills	✓	
Reunion with family	✓	
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: local hotline,, handouts, information on FB on available help, being in a contact with police	✓ Yes, we provide the following activities and/or services: State hotline, information on FB on available help, being in a contact with police
Contact details contact person		
E-mail	autushka@gmail.com	
Name of contact person	Alena Autushka	
Phone number	+375 29 7563524 +375 29 6585451	
General contact details	Post address Trusov str.33-16, Borisov, 222511 Belarus	
Website	https://www.facebook.com/provincia.ngo	
General phone number (hotline etc.)	+375 29 756 3524	
General mail address	borprovincia@yandex.ru	

Country	BELARUS	
Name of organisation	IPA "Gender Perspectives"/ La Strada Belarus	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter		
Psychological help	✓	
Medical help		
Legal help	✓	✓
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services:	Information on existing services in community, counselling on hot-line, referral to other organisations for services	Information on existing services in community, counselling on hot-line, referral to other organisations for services
Assisting with return to country of origin (for victims with another nationality)	N.A.	✗
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes, the following organization(s): Name: IOM Belarus iomminsk@iom.int Phone:+375 17 288 27 42 Website: www.iom.by Services: shelter, medical help, psychological help, legal help, etc.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide hotline services:	✓ Yes, we provide hotline services
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	lastrada@genderperspectives.by	
Name of contact person	Elena Nesteruk	
Phone number	+375 17 211 02 51	
General contact details		
Website	www.genderperspectives.by	
General phone number (hotline etc.)	+375 17 211 02 51, hotline 113, 7133	
General mail address	lastrada@genderperspectives.by	

Country	BELARUS	
Name of organisation	"Business Women Club"	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:	Payment for travel; Recover documents	Payment for travel
NEW: Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
NEW: If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes, the following organization(s): Name: International Organization for Migration (IOM) Office in the Republic of Belarus Contact person: E-mail: IOMMinskCTUnit@iom.int Phone: +375.17.2882742, +375.17.2882743 Website: http://iom.by/ru/about-us/contacts Services:
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: operation of the hotline, seminars, trainings, information conversations among risk groups, information companies	✓ Yes, we provide the following activities and/or services: operation of the hotline, website
Contact details contact person		
E-mail	bpwbrest@mail.ru	
Name of contact person	Larisa Istomova	
Phone number	+ 375 29 7 203 303	
General contact details		
Website	http://www.bpwbrest.by/contact.html	
General phone number (hotline etc.)	8 801 201 5555 113 +375 162 218888	
General mail address	Republic of Belarus, 224030, Brest, Dzerzhinsky street 14, kab. Six	

BELGIUM

Country	BELGIUM	
Name of organisation	Pag-Asa	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		✓
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter		✓
Psychological help		✓ - we facilitate access to psychologists, psychiatrists and therapists based on the need of persons
Medical help		✓ - we facilitate access to medical services, e.g. go together to hospital, to special services for women's health)
Legal help		✓
Training of skills/education		✓ - we facilitate access to training & education
Finding jobs/secure income		✓
Financial help		✓ - as soon as victims enter the victim assistance programme, they have a right to social welfare)
Help for children/Parenting skills		✓ we facilitate access to specialised services
Reunion with family		✓
Other services:		For those who have no/limited residence permit, we assist victims in getting their residence permits and work permits, via Immigration Office. We also support in finding a rental apartment, house or flat (so that they can leave the shelter); Long-term psychosocial support until they have reached full autonomy (usually 3 to 5 years)
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		✓ Yes, we provide the following activities and/or services: -24h/7d phone -24h/7d access to shelter -training and awareness raising of first line professionals involved in the national referral mechanism (i.e. police,

		labour inspectorate, public prosecutors, immigration officials,...)
Contact details contact person		
E-mail	Sarah_dehovre@pag-asa.be	
Name of contact person	Sarah DE HOVRE	
Phone number	+32.2.511.64.64	
General contact details		
Website	www.pag-asa.be	
General phone number (hotline etc.)	+32.2.511.64.64	
General mail address	info@pag-asa.be	

BOSNIA HERZEGOVINA

Country	BOSNIA AND HERZEGOVINA	
Name of organisation	International forum of solidarity – EMMAUS (IFS-EMMAUS)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓ - in cooperation with partner NGO Vasa Prava BiH	✓ in cooperation with partner NGO Vasa Prava BiH
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:	Assistance that IFS-EMMAUS provides to the victims of trafficking in BiH is manifold, and consists of accommodation in a shelter, provided protection and safety, food, clothing, shoes, toiletries and other necessities, all kinds of medical services (including general, psychological, psychiatric, and hospitalization), theoretical and practical training, further education, training through work, reintegration services and legal aid.	Assistance that IFS-EMMAUS provides to the victims of trafficking in BiH is manifold, and consists of accommodation in a shelter, provided protection and safety, food, clothing, shoes, toiletries and other necessities, all kinds of medical services (including general, psychological, psychiatric, and hospitalization), theoretical and practical training, further education, training through work, reintegration services and legal aid.
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: IFS-EMMAUS has been actively involved in anti-trafficking initiatives since 1999, implementing a range of THB related projects, including assistance and protection to victims of trafficking; awareness raising of groups at risk and general public, especially children; capacity building of government, CSOs and international actors; education of children, parents and teachers, as well as inclusion of THB related education into the BiH education system; and activities contributing to legislative changes of THB related laws. All activities are implemented in close cooperation with government, entity and	✓ Yes, we provide the following activities and/or services: IFS-EMMAUS has been actively involved in anti-trafficking initiatives since 1999, implementing a range of THB related projects, including assistance and protection to victims of trafficking; awareness raising of groups at risk and general public, especially children; capacity building of government, CSOs and international actors; education of children, parents and teachers, as well as inclusion of THB related education into the BiH education system; and activities contributing to legislative changes of THB related laws. All activities are implemented in close cooperation with government, entity and

	local institutions, NGO partners, and international organizations and donors.	local institutions, NGO partners, and international organizations and donors.
Contact details contact person		
E-mail	amela@mfs-emmaus.ba	
Name of contact person	Amela Efendic	
Phone number	+387 61 139 935	
General contact details		
Website	www.mfs-emmaus.ba	
General phone number (hotline etc.)	+387 33 263 385	
General mail address	info.ifs@emmaus.ba; sarajevo@mfs-emmaus.ba	

Country	BOSNIA AND HERZEGOVINA	
Name of organisation	"Novi put"	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter		
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:	Providing information on safe migration, checking on suspicious vacancies, further referral, emergency assistance (food, cloth, hygiene stuff).	Obtaining stay permit for foreign HT victims, emergency assistance (food, cloth, hygiene stuff), further referral.
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes The Ministry of Security is in charge of foreign victims and every year they sign a protocol with NGO/NGOs for accommodating foreign victims of HT. Novi put is regularly informed about NGO/NGOs that will be responsible for accommodation of HT victims and we refer foreign victims to a designated shelter.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Novi put has been operating a hotline since 2012 and conducting field work since 2010. Novi put also organises seminars, lectures and trainings for categories vulnerable to trafficking and potential HT victims, as well as for institutions and general public aimed at prevention and early identification of victims and potential victims.	✓ Yes, we provide the following activities and/or services: Novi put has been operating a hotline since 2012 and conducting field work since 2010. Novi put also organises seminars, lectures and trainings for categories vulnerable to trafficking and potential HT victims, as well as for institutions and general public aimed at prevention and early identification of victims and potential victims.
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	n/a	n/a
Contact details contact person		
E-mail	abida@newroadbih.org	

Name of contact person	Abida Pehlic
Phone number	+38761240934
General contact details	
Website	www.newroadbih.org
General phone number (hotline etc.)	+387603155663
General mail address	info@newroadbih.org

Country	BOSNIA AND HERZEGOVINA	
Name of organisation	Vasa Prava	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills	✓	
Reunion with family	✓	
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
E-mail	zorarp@vasaprava.org	
Name of contact person	Zoran Pelemiš	
Phone number	035 210 210	
General contact details		
Website	www.vasaprava.org	
General phone number (hotline etc.)	033 789 115	
General mail address	sarajevo@vasaprava.org	

Country	BOSNIA AND HERZEGOVINA	
Name of organisation	Association "Zemlja djece u Bosni i Hercegovini"	
Services provided	For own nationals	NEW: For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help	✓	
Medical help		
Legal help	✓	
Training of skills/education	✓	
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills	✓	
Reunion with family	✓	
Other services (if yes, specify which services: Material aid in urgent/crisis situation; Free meal and laundry service in the Drop-In Centre; Prevention counseling)	✓	
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes, the following organization(s): Name: MFS EMMAUS Contact person: Amela Efendic E-mail: info.ifs@mfs-emmaus.ba Phone: +387 35 726 690 Website: http://mfs-emmaus.ba Services: accommodation, medical services, legal aid, reintegration, etc.)
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: - Hotline - Drop-in Centre services (education, free meals and laundry, psychological aid, legal and preventive counselling, referral community work, etc.) - Outreach activities of the mobile teams in the marginalized communities	
Contact details contact person		
E-mail	socradnik.telex@gmail.com	
Name of contact person	Adnan Drndic	
Phone number	387 35 257 389/390	
General contact details		
Website	www.zemljadjece.org	

General phone number (hotline etc.)	387 67 112 82 82
General mail address	hug.zemd@bih.net.ba

Country	BOSNIA AND HERZEGOVINA	
Name of organisation	Association Women from Una/Žene sa Une	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes, the following organization(s): Name: NVO Vaša prava BiH E-mail: sarajevo@vasaprava.org Phone: +387 33 789 105 Website: www.vasaprava.org Services: legal aid
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Hotline 1265	✓ Yes, we provide the following activities and/or services: Hotline 1265
Contact details contact person		
E-mail	fatima.susnjar@zenesaune.org	
Name of contact person	FATIMA ŠUŠNJAR	
Phone number	+387 37 220 855; +387 61 219 432	
General contact details		
Website	www.zenesaune.org	
General phone number (hotline etc.)	+387 37 220 855; +387 37 1265	
General mail address	zena-una@bih.net.ba	

BULGARIA

Country	BULGARIA	
Name of organisation	Animus Association Foundation	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	N.A
Going through immigration/talk to the police or asylum/immigration services	N.A	
Shelter	✓	✓
Psychological help	✓	✓
Medical help		
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family	✓	
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	IOM Sofia assists in voluntarily return process, provides legal support and humanitarian aid.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: <ul style="list-style-type: none"> - Hotline - Services for victims of other type of violence like domestic violence and sexual violence – we identify trafficked persons among them 	✓ Yes, we provide the following activities and/or services: <ul style="list-style-type: none"> - Services for victims of other type of violence like domestic violence and sexual violence - we identify trafficked persons among them
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		✓ Yes, the following organization(s): Name: IOM Contact person: Tzvetelina Naydenova E-mail: TNAYDENOVA@iom.int
Contact details contact person		
E-mail	nadia.bk@animusassociation.org	
Name of contact person	Nadia Kozhouharova	
Phone number	+ 359 (0) 2 983 52 05; + 359 (0) 2 983 53 05	
General contact details		
Website	www.animusassociation.org	
General phone number (hotline etc.)	+ 359 (0) 2 983 52 05; + 359 (0) 2 983 53 05	
General mail address	85 Ekzarh Yossif Str. Sofia 1000 Bulgaria	

Country	BULGARIA
Name of organization	The A21 Campaign - BULGARIA
Services provided	<p>The A21 Campaign offers a holistic aftercare program, and our goal is to assist each survivor from a place of crisis to stabilisation and independence. Our aftercare program includes crisis intervention, basic needs support, medical/ psychological/ dental assistance according to need, legal aid, vocational education, language lessons, as well various Life Programs such as trauma restoration and life skills. Should a survivor need to/ wish to be repatriated to their country or origin/ state of origin, we have a repatriation program also called SAFE.</p> <p>Because each survivor is unique, we work to individually tailor our program to each person's individual need.</p>
Pick-up at the airport	Yes
Going through immigration/talk to the police or immigration services	Yes, if given permission by authorities/ consent by survivor we are happy to accompany a survivor through immigration or speak with police/ immigration on their behalf.
Shelter	No, however, we work with partner shelters, so if one of our survivors needs crisis accommodation, we will find a solution.
Psychological help	Yes
Medical help	Yes
Legal help	Yes
Training of skills/education	Yes
Finding jobs/secure income	Yes. In fact we run a social enterprise in Sofia called Liberty, and many survivors are offered employment at Liberty for a season while going through our program.
Financial help	Yes.
Help for children/Parenting skills	No, however we can outsource e.g. parenting courses on a case-to-case basis should there be a need.
Reunion with family	If applicable and deemed safe.
Other service: please specify	N/A
Do you provide services with regards to early identification of victims of trafficking from third countries? If so, can you please describe them?	A21 works closely with law enforcement in Bulgaria, and also run a national hotline for victims of Human Trafficking. Our A21 staff frequently conducts Potential VoT Screening Interviews.
Do you provide services with regards to safe return of victims of trafficking from third countries? If so, can you please describe them?	A21 has conducted repatriations to many countries over the last 10 years, and therefore developed some good partnerships. We are happy to offer our assistance should a survivor need to return to a country where A21 is not present. This will of course be evaluated on a case-to-case basis to see whether we do in fact have a trusted partner in the country the survivor needs to be repatriated to.
General contact details	<p>You are always welcome to reach out to Nina Hyldgaard (European Aftercare Manager and SAFE) on nina.h@a21.org.</p> <p>Local contact details below.</p>
Contact details contact person	
E-mail	Martin.s@a21.org Monika.n@a21.org
Name of contact person	Martin Stefanov (Country Manager)
Phone number	0884454
General contact details	General email: info.bg@a21.org
General mail address	Sofia
Website	www.a21.org

CZECH REPUBLIC

Country	CZECH REPUBLIC	
Name of organisation	La Strada Czech Republic	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	N.A.	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills		
Reunion with family		
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide Hotline services and Outreach work	✓ Yes, we provide Hotline services and Outreach work
Contact details contact person		
E-mail	marketa@strada.cz	
Name of contact person	Marketa Hronkova	
Phone number		
General contact details		
Website	www.strada.cz	
General phone number (hotline etc.)	+420 222 71 71 71	
General mail address	pomoc@strada.cz	

DENMARK

Country	DENMARK	
Name of organisation	AmiAmi (previously Pro Vest)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help	✓	Yes
Medical help	✓	Yes
Legal help	✓	Yes
Training of skills/education		
Finding jobs/secure income		
Financial help	✓	✓
Help for children/Parenting skills		
Reunion with family		
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	✓	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ We target migrant sex workers. We only meet a very few with own nationality.	✓ Yes, we provide outreach work; mobile healthcare service and a Healthcare clinic
Contact details contact person		
E-mail	vnn@amiami.dk	
Name of contact person	Vibeke Nielsen	
Phone number	+45 21693414	
General contact details		
Website	www.amiami.dk	
General phone number (hotline etc.)	+4521693414	
General mail address	mail@amiami.dk	

Country	DENMARK	
Name of organisation	Reden International	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		✓
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter		✓
Psychological help		✓
Medical help		✓
Legal help		✓
Training of skills/education		✓
Finding jobs/secure income		
Financial help		Partly
Help for children/Parenting skills		
Reunion with family		
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓
Contact details contact person		
E-mail	mre@redeninternational.dk	
Name of contact person	Milena Reimann	
Phone number	+45 20606760	
General contact details		
Website	https://redeninternational.dk/	
General phone number (hotline etc.)		
General mail address		

Country	DENMARK	
Name of organisation	HopeNow	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:	HopeNow partners with other NGOs in sender countries (e.g. East Africa, West African) to provide safe migration, checking on suspicious vacancies, further referral, emergency assistance (food, cloth, hygiene stuff). HopeNow refers to our partners in Denmark after we have identified someone as trafficked through our outreach work.	HopeNow provides emergency assistance prior to the person being identified as trafficked as the majority of people are never identified as trafficked. We have to seek private funding for this form of assistance or/and refer to other organizations who can provide medical help to undocumented immigrants. We visit potential victims also in prisons where we provide legal assistance and refer to lawyers who are practised in the area of HT. However, it is only the government organizations, not the NGOs, who can obtain semi-permanent residency for foreign HT victims. There is a clear strategy to exclude NGOs from having a more dynamic role in combatting human trafficking. For example, the police and the special task force who meet potential victims of trafficking have been instructed to only contact the Centre Against Human Trafficking which is a government organization.
Assisting with return to country of origin (for victims with another nationality)	HopeNow, after identifying someone as trafficked has to refer the client to the Centre Against Human Trafficking who take over	✓

	<p>the case and cooperate with the IOM. Our role remains as unofficial contact organization in order to support this process as we have built trust with the HT over a longer period. If the HT rejects an assisted return at some point and goes underground, we continue to assist and try to support and empower the client.</p>	
<p>If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?</p>	<p>N.A.</p>	<p>✓ Yes The Ministry of Immigration dictates where a person is going to be accommodated. If the person has sought refugee status, they are forced to leave in an asylum camp. If residency is refused which is true in the majority of cases, if they have been defined as trafficked by the immigration services, they will be referred back to the Centre Against Human Trafficking and they may be referred to a shelter where the process of their voluntary return is ongoing.</p>
<p>NEW: Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?</p>	<p>✓ Yes, we provide the following activities and/or services: HopeNow has had a hotline since 2007 which means that many vulnerable migrants contact us. We are open 24/7. However, as previously stated, all authorities have been informed to only ring to the official government hotline. HopeNow still receives phone calls from persons within particularly the African diaspora who seek help and advice. HopeNow has conducted field work since 2007. HopeNow also organises events, lectures and trainings, for example, on cultural mediations for our partners. We also provide social activities and information for categories vulnerable to trafficking and potential HT victims, as well as for institutions and general public aimed at prevention and early identification of victims and potential victims.</p>	<p>✓ Yes</p>

<p>If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!</p>	<p>Early identification is what we have specialized in since 2007 and have been the NGO who have identified the largest number of trafficked people who have then been officially identified as trafficked. HopeNow has no longer funding due to the present political circumstances to continue to provide alternative methods involving cultural mediation.</p>	<p>Please do not write to info@hopenow.dk as this email is bombarded with spam and we are a small organization, we cannot cope with the sorting through the mails.</p>
<p>Contact details contact person</p>		
<p>E-mail</p>	<p>Michelle@hopenow.dk</p>	
<p>Name of contact person</p>	<p>Michelle Mildwater</p>	
<p>Phone number</p>	<p>+4526161012</p>	
<p>General contact details</p>		
<p>Website</p>	<p>www.hopenow.dk</p>	
<p>General phone number (hotline etc.)</p>	<p>+4526161012</p>	
<p>General mail address</p>		

ESTONIA

Name of organisation	Living for tomorrow	
	For own nationals	For victims with another nationality
Services provided		
Pick-up at the airport or another venue where the victim is	V	V
Going through immigration/talk to the police or asylum/immigration services		
Shelter	No (can refer victim to service providers if available)	No (can refer victim to service providers if available)
Psychological help	No (can refer victim to service providers if available)	No (can refer victim to service providers if available)
Medical help	No (can refer victim to service providers if available)	No (can refer victim to service providers if available)
Legal help	(legal aid via hotline service, but do not represent clients in court or other institutions)	(legal aid via hotline service, but do not represent clients in court or other institutions)
Training of skills/education	No (can refer victim to service providers if available)	No (can refer victim to service providers if available)
Finding jobs/secure income	No (can refer victim to service providers if available)	No (can refer victim to service providers if available)
Financial help	No (can refer victim to service providers if available)	No (can refer victim to service providers if available)
Help for children/Parenting skills	No (can refer victim to service providers if available)	No (can refer victim to service providers if available)
Reunion with family		
Other services (if yes, specify which services:	<ul style="list-style-type: none"> • advice for people going abroad to work or study; • consequences of illegal employment; • contacts of NGOs abroad, that provide the help or consultations for victims; • contacts of governmental and non-governmental institutions involved in human trafficking fight and prevention in Estonia; • rules of entrance for Estonian citizens, persons without citizenship and foreigners living in Estonia to European Union member countries and other countries; • legislation of other countries concerning foreigners, migrants, trafficking in persons. 	
Assisting with return to country of origin (for victims with another nationality)	Unknown	Unknown
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	Unknow	Unknown
Contact details contact person		
E-mail	sirle@lft.ee	
Name of contact person	Sirle Blumberg - Juhataja / Director	

Phone number	
General contact details	
Website	www.lft.ee https://www.facebook.com/living.for.tomorrow
General phone number (hotline etc.)	
General mail address	MTÜ Living for Tomorrow / NGO Living for Tomorrow Address: Tööstuse tn.48A, Tallinn 10416, Eesti Tel: +372 6607 320
Note	I look through the form you send and actually it is much easier to answer about Estonia little bit different way. To NGO Living for Tomorrow Hotline service http://www.lft.ee/human-trafficking/hotline-service can turn every person who is THB victim or predicted THB victim or official, NGO representative who have such a case. And we here organize all necessary services, by contacting organizations or institutions who provide concrete service, advice, referral etc. And it doesn't matter what nationality, gender, religion we are dealing with. We have a new Regulation of the Victim Support Services since 1.01.2017 in Estonia: http://www.lft.ee/human-trafficking/hotline-service/victims-of-ht which actually is much better from the previous one and all services are for new covered by the Estonian Government.

FINLAND

Country	FINLAND	
Name of organisation	Victim Support Finland	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter		
Psychological help	✓	✓
Medical help		
Legal help	✓	✓
Training of skills/education		
Finding jobs/secure income		
Financial help	✓	✓
Help for children/Parenting skills		
Reunion with family		
Other services:		
Assisting with return to country of origin (for victims with another nationality)	✓	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Online dissemination of media for self-identification, participation in first encounters with possible victims together with authorities and CSOs, hotline (all crimes)	✓ Online dissemination of media for self-identification, participation in first encounters with possible victims together with authorities and CSOs, hotline (all crimes)
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	pia.marttila@riku.fi	
Name of contact person	Pia Marttila, Senior Advisor / Assistance to Victims of Human Trafficking	
Phone number	+358 40 630 9669	
General contact details		
Website	www.riku.fi	
General phone number (hotline etc.)	116006	
General mail address	help@riku.fi	

Country	FINLAND	
Name of organisation	Pro-tukipiste ry	
Services provided	For own nationals	For victims with another nationality
For sex workers and trafficked persons/victims of THB for the purposes of sexual exploitation		
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter		
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education		
Finding jobs/secure income	✓	✓
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services:	Low threshold social and health care services and legal advice, outreach work. Referral to other organisations for services.	Low threshold social and health care services and legal advice, outreach work. Referral to other organisations for services.
Assisting with return to country of origin (for victims with another nationality)	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: low threshold social and health care services and legal advice, outreach work.	✓ Yes, we provide the following activities and/or services: low threshold social and health care services and legal advice, outreach work
Contact details contact person		
E-mail	essi@pro-tukipiste.fi	
Name of contact person	Essi Thesslund	
Phone number	+358 45 120 7224	
General contact details		
Website	pro-tukipiste.fi/en	
General phone number (hotline etc.)	+358 9 2512 730	
General mail address	toimisto@pro-tukipiste.fi	

FRANCE

Country	FRANCE	
Name of organisation	Association ALC Dispositif National Ac.Sé (ALC)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:		
NEW: Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
NEW: If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	ALC provides assistance to all victims national and other nationalities
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	Yes, we provide the following activities and/or services: ALC ensures outreach work in order to identify victims for sexual exploitation. ALC coordinates the French National Network for assistance and protection of victims in order to provides safe sheltering to identified victims who are in danger locally	✓ Yes, we provide the following activities and/or services: ALC ensures outreach work in order to identify victims for sexual exploitation. ALC coordinates the French National Network for assistance and protection of victims in order to provides safe sheltering to identified victims who are in danger locally
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	ALC is active in the early identification,	ALC is active in the early identification,
Contact details contact person	Association ALC Dispositif National Ac.Sé	
E-mail	f.marengo@association-alc.org	
Name of contact person	Federica Marengo	
Phone number	+33 4 92 15 10 51	
General contact details		
Website	www.acse-alc.org	
General phone number (hotline etc.)	+ 33 4 92 15 10 51	
General mail address	ac.se@association-alc.org	

Country	FRANCE	
Name of organisation	Comité Contre l'Esclavage Moderne (CCEM)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	N.A.	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✗	✗
Reunion with family	✓	✓
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> -alert system by phone, mail or through the website -Cooperation with other NGOs or structures (migrants, health, tc..) -Cooperation with law enforcement (informal) -Information sessions and training for front line professionals (NGOS, law enforcement, and other governmental authorities such as asylum and immigration services, etc.) -Advocacy for reforms of identification system (limited to police officers currently) 	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> -alert system by phone, mail or through the website -Cooperation with other NGOs or structures (migrants, health, tc..) -Cooperation with law enforcement (informal) -Information sessions and training for front line professionals (NGOS, law enforcement, and other governmental authorities such as asylum and immigration services, etc.) -Advocacy for reforms of identification system (limited to police officers currently)
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	N. A.	N. A.
Contact details contact person		
E-mail	directon@ccem.org	
Name of contact person	Mona CHAMASS	
Phone number	+33144528892	
General contact details		
Website	www.esclavagemoderne.org	
General phone number (hotline etc.)	+33144528890	
General mail address	info@ccem.org	

GERMANY

Country	GERMANY	
Name of organisation	KOK- Bundesweiter Koordinierungskreis gegen Menschenhandel / German NGO Network against Trafficking in Human Beings	
Services provided	<p>For own nationals</p> <p>KOK is the German network of anti-trafficking NGOs engaged in political and lobby work and does not provide direct counselling to trafficked persons. However, most of KOK's member organisations (38 in total) are specialised counselling centres for trafficked persons. They can be contacted through the web link below. Please note that not all members may provide the same services. Therefore it is advisable to contact them directly in case of return of a victim.</p> <p>All counselling centres provide services independently of the nationality</p>	<p>For victims with another nationality</p>
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:	<p>KOK's activities (regardless of nationality of the victims):</p> <ul style="list-style-type: none"> • To combat all levels of human trafficking • To ensure humane treatment of victims of human trafficking • To improve the judicial and social situation of people affected by human trafficking • The implementation of political and social arrangements for affected people and against trafficking of human beings on a provincial and national as well as on a European and international level • To raise awareness for the complex topic of human trafficking • To network the member organisations of KOK e.V. • To optimise the labour effectiveness of KOK e.V. and its members, especially in 	

	<p>communication structures and professional solution strategy in order to ensure quality management</p> <p>KOK's main emphasis of work:</p> <ul style="list-style-type: none"> • Collection of specialist knowledge • Coordination • Committee and networking activities • Political lobbying • Public relations • Increasing awareness 	
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ Yes, our members provide the following activities and/or services:</p> <p>Street work, Low threshold social work in asylum centres Training for authorities,</p>	<p>✓ Yes, our members provide the following activities and/or services:</p> <p>Street work, Low threshold social work in asylum centres Training for authorities, asylum support workers</p>
Contact details contact person		
E-mail		
Name of contact person		
Phone number		
General contact details	Link to members: http://www.kok-buero.de/en/member-organisations-counselling-centres.html	
Website	www.kok-buero.de	
General phone number (hotline etc.)	+ 49 30-263 911 76	
General mail address	info@kok-buero.de	

Country	GERMANY	
Name of organisation	Ban Ying – Coordination and Counselling Center against Trafficking in Persons	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter		✓
Psychological help		(no direct psychological counselling at Ban Ying, but we do organise and refer clients to appropriate psychological counselling when needed)
Medical help		✗ (no direct medical help at Ban Ying, but we do organise and refer clients to appropriate free medical support when needed, also for undocumented persons)
Legal help		✓
Training of skills/education		
Finding jobs/secure income		✓
Financial help		✓ Emergency only
Help for children/Parenting skills		✗
Reunion with family		✓
Other services:		Psychosocial counselling and support
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ Yes, we provide the following activities and/or services:</p> <p>✗ No</p>	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> - We offer trainings to police regarding human trafficking - We have an agreement contract with the police, that they call us when they suspect a woman could have been trafficked - We train social workers in refugee shelters to sensitize them on the issue of human trafficking
Contact details contact person		
E-mail	valenssie@ban-ying.de	
Name of contact person	Livia Valensise	
Phone number	+49 30 4406373	
General contact details		
Website	www.ban-ying.de	
General phone number (hotline etc.)	+49 30 4406373	
General mail address	info@ban-ying.de	

GREECE

Country	GREECE	
Name of organisation	The A21 Campaign Greece	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓ (crisis accommodation)	✓ (crisis accommodation)
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓ (dependent on circumstances of the survivor)	✓ (dependent on circumstances of the survivor)
Help for children/Parenting skills		
Reunion with family	Yes, if considered safe	Yes, if considered safe
Other services (if yes, specify which services:	Specialised Day Center “A21 Freedom Center” to provide case management, group and individual Life Programs, care and support for survivors to walk towards re integration, independence and restoration.	Specialised Day Center “A21 Freedom Center” to provide case management, group and individual Life Programs, care and support for survivors to walk towards re integration, independence and restoration.
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> - Hotline 1109 (for calls within Greece) 00302310019880 (if calling from abroad) - Human Trafficking info sessions to vulnerable groups - Identification interviews 	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> - Hotline 1109 (for calls within Greece) 00302310019880 (if calling from abroad) - Human Trafficking info sessions to vulnerable groups - Identification interviews
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	N.A.	N.A.
General contact details		
Website	www.a21.gr / www.1109.gr	
General phone number (hotline etc.)	Hotline: 1109 (for calls within Greece) 00302310019880 (if calling from abroad) Office: 00302310537690	
General mail address	info@a21.org / info@1109.gr	

Country	GREECE	
Name of organisation	Greek Council for Refugees	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		Yes
Shelter		
Psychological help		✓
Medical help		
Legal help		✓
Training of skills/education		Partially
Finding jobs/secure income		Partially
Financial help		
Help for children/Parenting skills		Partially
Reunion with family		✓
Other services (if yes, specify which services:	-	-
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	vs.papadopoulos@gcr.gr	
Name of contact person	Vassilis Papadopoulos	
Phone number	0030213800990	
General contact details		
Website	https://www.gcr.gr/en/	
General phone number (hotline etc.)	00302103800990	
General mail address	gcr1@gcr.gr	

Country	GREECE	
Name of organisation	The Smile of The Child	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help	✓	✓
Medical help	✓	✓
Legal help		
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills		
Reunion with family	✓	
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	A21	
Contact details contact person		
E-mail	Email:info@hamogelo.gr	
General contact details		
Website	https://www.hamogelo.gr/gr/en/poioi-eimaste/	
General phone number (hotline etc.)	Telephone:210 3306140 - 210 33	
General mail address	10 Zinonos Eleatou Str, Marousi, 15124 Fax:210 3843038	

IRELAND

Country	IRELAND	
Name of organisation	Ruhama	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	We only may fund/source <u>short term</u> emergency accommodation if required	We only may fund/source <u>short term</u> emergency accommodation if required
Psychological help	✓	✓
Medical help	✓ (direct referral to – not in house)	✓ (direct referral to – not in house)
Legal help	✓ (information provided in house but direct referral for formal legal advice/representation – not in house)	✓ (information provided in house but direct referral for formal legal advice/representation – not in house)
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:	Support seeking housing Study support 1:1 Literacy tutors 1:1 Holistic therapies Small grants (education/housing*)*subject to funds	Support seeking housing Study support 1:1 English language tutors 1:1 Literacy tutors 1:1 Holistic therapies Small grants (education/housing*)*subject to funds
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> • Outreach (to sexual health clinics/women’s prison/on street/online contacts...) • Initial Assessment and referral into NRM if desired • Support to report crime to police/negotiate criminal justice system • Accompaniment for sexual health screening to partner 	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> • Outreach (to sexual health clinics/women’s prison/on street/online contacts...) • Initial Assessment and referral into NRM if desired • Support to report crime to police/negotiate criminal justice system • Referral for early legal advice (to partner

	<p>organization (HSE Women's Health Service)</p> <ul style="list-style-type: none"> • Joint casework with statutory agency (HSE Human Trafficking Team) 	<p>organization the Immigrant Council of Ireland or other independent law Centre)</p> <ul style="list-style-type: none"> • Accompaniment for sexual health screening to partner organization (HSE Women's Health Service) • Joint casework with statutory agency (HSE Human Trafficking Team)
Contact details contact person		
E-mail	servicemanager@ruhama.ie	
Name of contact person	Sheila Crowley	
Phone number	00353 1 8360292	
General contact details		
Website	www.ruhama.ie	
General phone number (hotline etc.)	00353 1 8360292	
General mail address	admin@ruhama.ie	

Country	IRELAND	
Name of organisation	The Migrant Rights Centre Ireland (supports victims of labour exploitation and forced criminality)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	Not directly but we assist with external referral	Not directly but we assist with external referral
Psychological help	Not directly but we assist with external referral	Not directly but we assist with external referral
Medical help	Not directly but we assist with external referral	Not directly but we assist with external referral
Legal help	✓	✓
Training of skills/education		
Finding jobs/secure income		
Financial help	✓ (emergency fund to cover basic necessities)	✓ (emergency fund to cover basic necessities)
Help for children/Parenting skills		
Reunion with family		
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N/A	Not directly but we assist with external referral
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: - Drop-in Centre - Outreach Activities	✓ Yes, we provide the following activities and/or services: - Drop-in Centre - Outreach Activities
Contact details contact person		
E-mail	info@mrci.ie	
Phone number	01 889 7570	
General contact details		
Website	www.mrci.ie	
General phone number (hotline etc.)	01 889 7570	
General mail address	13 Lower Dorset Street, Dublin 1	

ITALY

Country	ITALY	
Name of organisation	On the Road Onlus	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: hotline, field work, mobile units, dropping desk	✓ Yes, we provide the following activities and/or services: hotline, field work, mobile units, dropping desk, work with local Committees for recognition of International Protection and Prefectures
Contact details contact person		
E-mail	fabiosorgoni@hotmail.com	
Name of contact person	Fabio Sorgoni	
Phone number	3462119770	
General contact details		
Website	www.ontheroadonlus.it	
General phone number (hotline etc.)	0861.796666 - hotline 348.8516943	
General mail address	info@ontheroadonlus.it	

LATVIA

Country	LATVIA	
Name of organisation	MARTA Centre	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓ - Repatriation of victims of THB (both, presumed and officially recognized victims) and their minor children, including organizing trip and covering costs, as well as accompanying by social service provider if necessary	
Other services (if yes, specify which services:	<ul style="list-style-type: none"> • Psychosocial help, including individual consultations of social worker, psychologist, lawyer, health care worker and other specialists based on victim's individual needs • Safe housing and accommodation, • Assistance in learning or improving skills of self-care and self-service, • Vocational training and education programmes for the purpose of reintegration in the society and work force, • Five social service provider consultations for the victim's minor family members, if they reside in Latvia, • Other activities in accordance with victim's individual needs and individual social rehabilitation plan designed by the 	

	social service provider.	
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes, the following organization(s): Name: Society „Shelter „Safe House““ Contact person: E-mail: drosa.maja@gmail.com Phone: 67898343
Contact details contact person		
E-mail	centrs@marta.lv	
Name of contact person		
Phone number	+371 25648595	
General contact details		
Website	www.marta.lv	
General phone number (hotline etc.)	+371 67378539	
General mail address	centrs@marta.lv	

Liechtenstein

See below, FIZ Switzerland, who is mandated to provide assistance to victims of trafficking from Liechtenstein too.

LITHUANIA

Country	LITHUANIA	
Name of organisation	Center Against Human Trafficking and Exploitation	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family	✓	
Other services (if yes, specify which services:	✓	
Assisting with return to country of origin (for victims with another nationality)	✓	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	✓	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the hotline services and ;: Hotline, field work	✓ Yes, we provide hotline services
Contact details contact person		
E-mail	centras@anti-trafficking.lt	
Name of contact person	Kristina Misiniene	
Phone number	+370 608 02202	
General contact details		
Website	www.anti-trafficking.lt	
General phone number (hotline etc.)	+370 679 61617	
General mail address	centras@anti-trafficking.lt	

Country	LITHUANIA	
Name of organisation	Klaipėda Social and Psychological Support centre	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓ (mediation)	✓ (mediation)
Shelter	✓ (mediation)	✓ (mediation)
Psychological help	✓	✓
Medical help	✓ (mediation)	✓ (mediation)
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓ (mediation)	✓ (mediation)
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services: Training of Social skills	✓	✓
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: -Help Line for Women; - training for young people and other specialists.	✓ Yes, we provide the following activities and/or services: -Help Line for Women (only in the territory of Lithuania); - training for young people and other specialists.
Contact details contact person		
E-mail	dalia.puidokiene@moteriai.lt	
Name of contact person	Dalia Puidokienė	
Phone number	+370 60 781688	
General contact details		
Website	www.moteriai.lt	
General phone number (hotline etc.)	+370 46 350099	
General mail address	kmn@moteriai.lt	

LUXEMBOURG

Country	LUXEMBOURG	
Name of organisation	COTEH	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	✓	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		
NEW: If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	According to the law, only the police can identify a victim of trafficking	According to the law, only the police can identify a victim of trafficking
Contact details contact person		
E-mail	coteh@fmpo.lu	
Name of contact person	Åsa Sundin until 31.08.18, then Joëlle Legille	
Phone number	+352 406001- 330, Mobile: +352 621 351884	
General contact details		
Website	http://fmpo.lu/services/service-dassistance-aux-victimes-de-la-traite-des-etres-humains/	
General phone number (hotline etc.)		
General mail address		

Country	LUXEMBOURG	
Name of organisation	Femmes en détresse asbl service SAVTEH	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills		
Reunion with family	✓	✓
Other services (if yes, specify which services:	COTEH of FMPO	COTEH of FMPO
Assisting with return to country of origin (for victims with another nationality)	✓	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ Yes, we provide the following activities and/or services: We train other professionals working in fields such as asylum or border control. These are people who are likely to be in contact with potential victims. With our formation, they are informed and could contact us or the police when in doubt.</p>	<p>✓ Yes, we provide the following activities and/or services: We train other professionals working in fields such as asylum or border control. These are people who are likely to be in contact with potential victims. With our formation, they are informed and could contact us or the police when in doubt.</p>
Contact details contact person		
E-mail	Traite.humains@visavi.lu	
Phone number	00352 26 48 26 31 or 00352 621 316 919	
General contact details		
Website	www.fed.lu	
General mail address	organisation@fed.lu	

MOLDOVA

Country	MOLDOVA	
Name of organisation	La Strada Moldova	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help	✓	
Medical help		
Legal help	✓	
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	No
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Hotline Outreach work Cooperation with one organisation in the field of sex work 24h availability for law enforcement	✗ No
Contact details contact person		
E-mail	ebotezatu@lastrada.md	
Name of contact person	Botezatu Elena	
General contact details		
Website	www.lastrada.md	
General phone number (hotline etc.)	+373 22 23 49 06	
General mail address	office@lastrada.md	

MONTENEGRO

Country	MONTENEGRO	
Name of organisation	Women's Rights Center	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help		
Medical help		
Legal help	✓	✓
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services:	Public advocacy	Public advocacy
Assisting with return to country of origin (for victims with another nationality)		
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	markojusic.wrc@gmail.com	
Name of contact person	Marko Jusic	
Phone number	+38269696305	
General contact details		
Website	www.womensrightscenter.org	
General phone number (hotline etc.)	+382 20 664 193	
General mail address	women.mne@gmail.com	

NETHERLANDS

Country	NETHERLANDS
Name of organisation	CoMensha
Services provided	<p>CoMensha coordinates the sheltering of and social and legal assistance to victims of trafficking in the Netherlands. CoMensha does not have its own shelters but refers to organizations that are direct service providers. Within the Netherlands, specialized categorical shelters offer shelter and assistance to foreign victims of trafficking.</p> <p>CoMensha registers victims of trafficking, to determine the nature and scope of trafficking in the Netherlands. CoMensha uses this information to identify specific problem areas, trends and success factors in the implementation of the legislation on human trafficking.</p> <p>CoMensha is the Dutch member organisation of La Strada International (LSI): European Network Against Trafficking in Human Beings.</p>
Contact details contact person	
E-mail	
Name of contact person	
Phone number	
General contact details	
Website	www.comensha.nl
General phone number (hotline etc.)	(+31) (0) 33 448 1186
General mail address	info@comensha.nl

Country	NETHERLANDS	
Name of organisation	HVO-Querido Amsterdams Coördinatiepunt Mensenhandel (ACM-COSM)	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Training workshop	✓ Yes, we provide the following activities and/or services: Training workshops
If you are not active in (early) identification, do you know		

of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	acm@hvoquerido.nl	
Name of contact person	Mill Bijnen	
General contact details		
Website	https://hvoquerido.n/acm/	
General phone number (hotline etc.)	+31 206263800	
General mail address	acm@hvoquerido.nl	

Country	NETHERLANDS	
Name of organisation	COSM Jade Zorggroep	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		✓ ✓
Shelter		✓ ✓
Psychological help		✓ ✓
Medical help		✓ ✓
Legal help		✓ ✓
Training of skills/education		✓ ✓
Finding jobs/secure income		✓ ✓
Financial help		✓ ✓
Help for children/Parenting skills		✓
Reunion with family		
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓ ✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Contact details contact person		
E-mail	Cosm@jadezorggroep.nl	
Name of contact person		
Phone number		
General contact details		
Website	www.jadezorggroep.nl	
General phone number (hotline etc.)	+ 31592379431	
General mail address	info@jadezorggroep.nl	

Country	NETHERLANDS	
Name of organisation	Stichting Humanitas/ESSM	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family		
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓ ✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓	✓
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	✓	✓
Contact details contact person		
E-mail	lucia@stichtinghumanitas.nl	
Name of contact person	Irene de Haas	
Phone number	+ 31 6 19915554	
General contact details		
Website	www.stichtinghumanitas.nl	
General phone number (hotline etc.)	+ 316 19915554	
General mail address		

Country	NETHERLANDS	
Name of organisation	Sterk Huis	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter	✓	✓
Psychological help	✓	✓
Medical help		
Legal help		
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	✓	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓	
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	antoINETTEvanderkaa@sterkhuis.nl	
Name of contact person	Antoinette van der Kaa	
Phone number	+ 316-81956772	
General contact details		
Website	www.sterkhuis.nl	
General phone number (hotline etc.)	+ 3113 5309400	
General mail address	klantenbureau@sterkhuis.nl	

Country	NETHERLANDS	
Name of organisation	Kadera	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help		
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	<p>✓ Yes, the following organization(s): Name: IOM</p> <p>E-mail: missionthehague@iom.int Phone: +31.70.318.15.00 Website: https://www.iom-nederland.nl</p>
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		
Contact details contact person		
E-mail	LWellinga@kadera.nl	
Name of contact person	Linda Wellinga	
Phone number	+31 88-422 1603	
General contact details	+31 88 422 2495	
Website	www.kadera.nl	
General phone number (hotline etc.)	+ 316 13052023	
General mail address	info@kadera.nl	

Country	NETHERLANDS	
Name of organisation	FairWork	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help		
Medical help		
Legal help		✓
Training of skills/education		
Finding jobs/secure income		✓ (limited)
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓ - only referral
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> • Intake with possible victim • Estimation of situation (trafficking or bad labour circumstances) • Provide information about rights • Refer to adequate and desired organisations for further help • If possible and appropriate : assist in getting compensation • Monitoring of legal procedures
Contact details contact person		
E-mail	e.willemsen@fairwork.nu	
Name of contact person	Eline Willemsen	
Phone number	+316-49131554	
General contact details		
Website	www.fairwork.nu	
General phone number (hotline etc.)	+3120-7600809	
General mail address	info@fairwork.nu	

Country	NETHERLANDS	
Name of organisation	Fier	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓ ✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: fieldwork, organise network, train people/organisations	✓ Yes, we provide the following activities and/or services: fieldwork, organise network, train people/organisations
Contact details contact person		
E-mail	zorgcoordinatie@fier.nl	
Name of contact person	Linda Pool / Rob Kelder	
Phone number	058-2157084	
General contact details		
Website	www.fier.nl	
General phone number (hotline etc.)	058-2157084	
General mail address	info@fier.nl	

Country	NETHERLANDS	
Name of organisation	Leger des Heils Nederland	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is <i>We have a team in Schiphol</i>	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help		
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Living rooms for people working I prostitution in 2 cities. Fieldwork	✓ Yes, we provide the following activities and/or services: Living rooms for people working I prostitution in 2 cities. Fieldwork
Contact details contact person		
E-mail	Ineke.van.buren@legerdesheils.nl	
Name of contact person	Ineke van Buren	
Phone number	06-12744582	
General contact details		
Website	www.legerdesheils.nl	
General phone number (hotline etc.)	0880653340	
General mail address	info@legerdesheils.nl	

Country	NETHERLANDS	
Name of organisation	Maatschappelijke Opvang Den Bosch	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Contact details contact person		
E-mail	d.jaartsveld@modenbosch.nl	
Name of contact person	Dorien Jaartsveld	
Phone number	+316-26625221	
General contact details		
Website	www.modenbosch.nl	
General phone number (hotline etc.)	+3173-6139225	
General mail address	info@modenbosch.nl	

Country	NETHERLANDS	
Name of organisation	Moviera	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family		
Other services (if yes, specify which services:	Support and referral to others	Idem
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓ ✓
Contact details contact person		
E-mail	teamzm@moviera.nl	
Name of contact person	Team Zorgcoördinatie Mensenhandel	
Phone number	+3188 3744774	
General contact details		
Website	www.moviera.nl	
General phone number (hotline etc.)	+3188 3744774	
General mail address	teamzm@moviera.nl	

Country	NETHERLANDS	
Name of organisation	Netherlands Red Cross/ Nederlandse Rode Kruis	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter		
Psychological help		
Medical help		
Legal help		✓
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		✓
Other services (if yes, specify which services:		Our practical-legal support program for foreign victims of human trafficking includes: individual support during trafficking residence permit procedures; referral to other services; accompanying to meetings with lawyer, embassy; support with acquiring identification documents/ passport; application for financial compensation from solidarity fund for victims of crimes; application for inclusion in pilot Multidisciplinary committee to advise on likelihood of victimhood
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		<p>✓ Yes, we provide the following activities and/or services: we train Red Cross staff and volunteers that work with migrants to recognize signs and follow up appropriately with potential victim. We have internal referral procedure in place, and specialists who will take over a case.</p> <p>We use our e-learning module 'Recognising Human Trafficking' to involve other organizations in early identification: https://www.rodekruis.nl/elearnings/herkenning-mensenhandel/story_html5.html</p> <p>To improve self-identification, we develop awareness-raising sessions and materials about human trafficking for migrants in the asylum system, together with AMIF-funded STEP-partners Central Agency for the Reception of Asylum seekers (COA), Refugee Council (VluchtelingenWerk) and CoMensha. The STEP project (2017-2018) will produce a toolkit for organisations to incorporate information about human trafficking into relevant information sessions.</p>
If you are not active in (early)	N.A.	N.A.

identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	mvandenberg@redcross.nl	
Name of contact person	Marieke van den Berg	
Phone number	0031-70-4455831	
General contact details		
Website	www.rodekruis.nl/mensenhandel	
General phone number (hotline etc.)	+ 3170-4455666	
General mail address	OSM@redcross.nl	

Country	Netherlands
Name of organisation	Worldwide Foundation (Stichting Wereldwijd)
Services provided	For victims with another nationality
Pick-up at the airport or another venue where the victim is	N.A.
Going through immigration/talk to the police or asylum/immigration services	N.A.
Shelter	N.A.
Psychological help	N.A.
Medical help	N.A.
Legal help	N.A.
Training of skills/education	✓
Finding jobs/secure income	✓
Financial help	✓
Help for children/Parenting skills	N.A.
Reunion with family	N.A.
Assisting with return to country of origin (for victims with another nationality)	✓
Specification of services:	<p>Wereldwijd is a training centre, aiming at foreign nationals and others who have poor job prospects. The foundation organises short-term courses which offer improvement of employability, like several employment focussed courses and Dutch languages courses</p> <p>Wereldwijd carries out the “World Tools” project, which enables clients to prepare themselves to return to their country of origin. They help clients to draw up a well worked out business plan, which describes what the client will do once returned to the country of origin. The business plan includes all the activities that need to take place to come to the set objective (schooling, contact with organisations etc.). The foundation will look at which “TOOLS” (including materials and machines) will be needed in order to start the enterprise (for example sewingshop, barbershop, bakery, copyshop)</p> <p>Newly bought and second hand tools, machines, materials and equipment will be collected and repaired together with volunteers. These tools will be stored in a big box and send to the country of origin after the returnal, enabling the returnees to start a.s.a.p. their planned business.</p> <p>After returning to the country of origin, support can be provided through the IOM (partner organization in the project), for example in housing, education or starting the business.</p>
Contact details contact person	
E-mail	info@stichtingwereldwijd.nl
Name of contact person	Ed Peters and Matje Matheij
Phone number	+31 (0)43 – 4083122
General contact details	
Website	www.stichtingwereldwijd.nl
General phone number (hotline etc.)	+31 (0)43 – 4083122
General mail address	info@stichtingwereldwijd.nl

Country	Netherlands
Name of organisation	Solid Road
Services provided	For foreign victims
Pick-up at the airport or another venue where the victim is	
Going through immigration/talk to the police or asylum/immigration services	
Shelter	
Psychological help	
Medical help	
Legal help	
Training of skills/education	✓
Finding jobs/secure income	
Financial help	
Help for children/Parenting skills	
Reunion with family	
Assisting with return to country of origin (for victims with another nationality)	Yes
Specification of services:	Assisting of (ex-) asylum seekers who voluntary return to their home country. Vocational training, business training, coaching and (financial) support for re-integration in country of origin.
Contact details contact person	
E-mail	info@solidroad.nl
Name of contact person	Yvonne Bussche
Phone number	06-27480885
General contact details	
Website	www.solidroad.nl
General phone number (hotline etc.)	06-27480885
General mail address	info@solidroad.nl

Country	Netherlands
Name of organisation	Bridge to Better Foundation
Services provided	For undocumented vulnerable participants in return program
Pick-up at the airport or another venue where the victim is	N.A.
Going through immigration/talk to the police or asylum/immigration services	N.A.
Shelter	N.A.
Psychological help	N.A.
Medical help	N.A.
Legal help	N.A.
Training of skills/education	✓
Finding jobs/secure income	✓
Financial help	✓
Help for children/Parenting skills	N.A.
Reunion with family	N.A.
Assisting with return to country of origin (for victims with another nationality)	✓
Specification of services:	<p>Bridge to Better Foundation offers personal social and psychosocial support to participants in preparation for their departure to their country of origin (or other country). The aim is to empower the participant so that he/she is able to create a better future for him- or herself and also for the community to which he / she returns. During the project there is protection against detention, assistance in obtaining documents, and an allowance for travel costs and sustenance. In addition to personal counselling there is a weekly training: empowerment, small business, computer classes, preparation for return through a return and/or business plan. Where possible, and/or required, a traineeship will be sought prior to return. The complete programme of Bridge to Better takes 4 to 5 months. In-kind support is possible. After returning there is a tailor-made follow up.</p> <p>Bridge to Better provides assistance in (preparation of) return to the following countries o.a.:</p> <p>Afghanistan, Albania, Algeria, Angola, Armenia, Azerbaijan, Bangladesh, Benin, Bolivia, Burundi, Burkina Faso, Central African Republic, China, Colombia, Congo, Ecuador, Eritrea, Ethiopia, Philippines, Gabon, Gambia, Georgia, Ghana, Guinea, Guinea-Bissau, Guyana, India, Indonesia, Iran, Iraq, Ivory Coast, Cape Verde, Cameroon, Kazakhstan, Kenya, Kyrgyzstan, Kosovo, Lebanon, Liberia, Macedonia, Mali, Morocco, Moldova, Mongolia, Nepal, Niger, Nigeria, Uganda, Ukraine, Uzbekistan, Pakistan, Russia, Rwanda, Senegal, Serbia, Sierra Leone, South Africa, Somalia, Sri Lanka, South Sudan, Sudan, Suriname, Syria, Tajikistan, Tanzania, Tunisia, Togo, Turkmenistan, Turkey, Vietnam, Zambia, Zimbabwe.</p>
Contact details contact person	
E-mail	info@bridgetobetter.org
Name of contact person	Marion Groen in 't Woud (project leader)
Phone number	+31 (0)6 5351 9442
General contact details	
Website	www.bridgetobetter.org
General phone number (hotline etc.)	+31 (0)20 341 38 45
General mail address	info@bridgetobetter.org

NORTH MACEDONIA

Country	NORTH MACEDONIA	
Name of organisation	Open Gate /La Strada North Macedonia	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: hotline, field work through mobile teams, workshops in schools	✓ Yes, we provide the following activities and/or services: Hotline, mobile teams that work in the transit centres and asylum centres.
Contact details contact person		
E-mail	jasmina@lastrada.org.mk	
Name of contact person	Jasmina Dimishkovska Rajkovska	
Phone number	+38970222412	
General contact details		
Website	www.lastrada.org.mk	
General phone number (hotline etc.)	tel: + 389 2 2700 107 hotline:+3892777070	
General mail address	lastrada@lastrada.org.mk	

POLAND

Country:	POLAND	
Name of organisation	La Strada Foundation against Trafficking in Persons and Slavery	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help		
Help for children/Parenting skills	✓/ ✗ (help for children victims of trafficking and children accompanying parents who are victims)	✓/ ✗ (help for children victims of trafficking and children accompanying parents who are victims)
Reunion with family	✓	
Other services:	Psycho-social and legal victim assistance, assisting during court trial and testimonies	Psycho-social and legal victim assistance, assisting during court trial and testimonies
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	We cooperate with IOM
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: cooperation with organisations in the field of sex work, 24h availability for law enforcement nationwide, training for law enforcement, NGOs and other governmental authorities such as asylum and immigration services, judges, 24 hour hotline.	✓ Yes, we provide the following activities and/or services: see beneath
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	N.A	N.A
Contact details contact person		
E-mail	strada@strada.org.pl	
Name of contact person	Joanna Garnier	
Phone number	00 48 22 622 19 85	
General contact details		
Website	www.strada.org.pl	
General phone number (hotline etc.)	00 48 22 622 19 85, hot line: 00 48 22 628 99 99	
General mail address	strada@strada.org.pl	

PORTUGAL

Country	PORTUGAL	
Name of organisation	Akto – Human Rights and Democracy, representing the Portuguese Platform for Women’s Rights (PpDM) at the EU Civil Society Platform Against Trafficking In Human Beings	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓ (Akto manages a shelter for children victims of THB) * (see below – number of shelters in Portugal)	✓
Psychological help	✓	✓
Medical help	✓ (not directly, but through our National Health Services)	✓ (not directly, but through our National Health Services)
Legal help	✓	✓
Training of skills/education	✓ (also through our National Education System)	✓ (also through our National Education System)
Finding jobs/secure income	✓	✓
Financial help	✓ (through our Social Security System)	✓ (through our Social Security System)
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	We do assist victims of trafficking with another nationality.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: hotline.	✓ Yes, we provide the following activities and/or services: hotline.
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	In Portugal we have specialized teams for early identification of THB victims: Organization: APF – Associação para o Planeamento da Família T: +351213853993 E: apfsede@apf.pt	
Contact details contact person		

E-mail	geral@akto.org
Name of contact person	Sofia Figueiredo
Phone number	+ 351 918178094
General contact details	
Website	www.akto.org ; www.plataformamulheres.org.pt
General phone number (hotline etc.)	Akto: + 351 925854000; PpDM: +351 213626049
General mail address	Akto: cap@akto.org ; PpDM: plataforma@plataformamulheres.org.pt

In addition to the specialized teams for early identification, in Portugal there are 4 shelters for THB victims:

- Two for trafficked women:

Organization: APF – Associação para o Planeamento da Família
Email: cap.apf@gmail.com
Phone.number: +351 964 608 288

Organization: APAV – Associação Portuguesa de Apoio à Vítima
Email: capsul@apav.pt
Phone-number: +351 961 039 169

- One for trafficked children:

Organization: Akto – Human Rights and Democracy
E-mail: geral@akto.org
Phone-number: +351

- One for trafficked men:

Organization: Saúde em Português
Email: cap@saudeportugues.org
Phone-number: +351 961 674 745

Country	PORTUGAL	
Name of organisation	UMAR – União de Mulheres Alternativa e Resposta [in English, Women's Association Alternative and Response]	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter	We have shelters for women victims of domestic violence and their children. During the past years we hosted some trafficked women.	We have shelters for women victims of domestic violence and their children. During the past years we hosted some trafficked women.
Psychological help		
Medical help		
Legal help		
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	NO
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	<p>✓ Yes, the following organization(s):</p> <p>Name: APF Website: http://www.apf.pt/violencia-sexual-e-de-genero/trafico-de-seres-humanos</p> <p>Name: APAV Website: https://apav.pt/uavmd/index.php/pt/intervencao/trafico-de-seres-humanos</p> <p>Name: Saúde em Português Website: http://www.saudeportugues.org/cgi-sys/suspendedpage.cgi</p>

Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<input checked="" type="checkbox"/> Yes, we provide the following activities and/or services: <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes, we provide the following activities and/or services: <input checked="" type="checkbox"/> No
NEW: If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	<input checked="" type="checkbox"/> Yes, the following organization(s): Name: ACT - Autoridade para as Condições do Trabalho Website: http://www.act.gov.pt/(pt-PT)/Paginas/default.aspx	<input checked="" type="checkbox"/> Yes, the following organization(s): Name: ACT - Autoridade para as Condições do Trabalho Website: http://www.act.gov.pt/(pt-PT)/Paginas/default.aspx
Contact details contact person		
E-mail	sallesjoana@hotmail.com clementemara@gmail.com	
Name of contact person	Joana Sales Mara Clemente	
Phone number	+351 933500081 +351 920506598	
General contact details		
Website	www.umarfeminismos.org	
General phone number (hotline etc.)	+351 218873005	
General mail address	umar.sede@sapo.pt	

ROMANIA

Country	ROMANIA	
Name of organisation	ADPARE	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person	STOIAN GINA-MARIA	
E-mail	adpare@adpare.eu	
Name of contact person	STOIAN GINA-MARIA	
Phone number	+40212 53 29 04	
General contact details		
Website	http://www.adpare.eu/	
General phone number (hotline etc.)	+40212 53 29 04	
General mail address	adpare@adpare.eu	

GOVERNMENTAL ORGANISATION

Country		
Name of organisation	MINISTRY OF INTERNAL AFFAIRS, ROMANIA NATIONAL AGENCY AGAINST TRAFFICKING IN PERSONS	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter		
Psychological help		
Medical help		
Legal help		
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services (if yes, specify which services:	Identification, referral to assistance.	Identification, referral to assistance.
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Contact details contact person		
E-mail	mihai.serban.anitp@mai.gov.ro	
Name of contact person	Mihai SERBAN	
Phone number	+ 40 21 311 89 82	
General contact details		
Website	www.anitp.mai.gov.ro	
General phone number (hotline etc.)	+ 40 21 311 89 82	
General mail address	anitp.smec@mai.gov.ro	

SERBIA

Country	SERBIA	
Name of organisation	ASTRA	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	N.A.	✓
Shelter		
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services:	Assistance in finding accommodation (as alternative to shelter accommodation); emergency help (food, clothes, etc.); obtaining with preventive information about safe work abroad and support in finding job.	Assistance in finding accommodation (as alternative to shelter accommodation); emergency help (food, clothes, etc.); translator; obtaining with preventive information about safe work abroad and support in finding job.
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes It would be best to contact us and we can find organization who can help depending on exact need.
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: SOS hotline and field work	✓ Yes, we provide the following activities and/or services: SOS hotline and field work
Contact details contact person	Danijela Nikolić;	
E-mail	sos@astra.rs; dn@astra.rs;	
Name of contact person	Nikolic Danijela	
Phone number	+381 11 785 00 00	
General contact details		
Website	https://www.astra.rs/	
General phone number (hotline etc.)	+381 11 785 00 00	
General mail address	sos@astra.rs ; astra@astra.rs	

SLOVAKIA

Country	SLOVAKIA	
Name of organisation	Caritas Slovakia	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services		✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:	Psychotherapy Trauma therapy Spiritual help	Psychotherapy Trauma therapy Spiritual help
Assisting with return to country of origin (for victims with another nationality)	N.A.	yes
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	✓ Yes, the following organization(s): Name: International Organization for migration Contact person: Zuzana Vatrál'ová E-mail: bratislavaInfo@iom.int Phone: Website: www.iom.sk
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	Hotline 0800 800 818	✓ Yes, we provide the following activities and/or services: Monthly visit of reception centre focused on early identification, delivering a prevention activity
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		✓ Yes, the following organization(s): Name: League for human rights Contact person: Zuzana Številová E-mail: hrl@hrl.sk Phone: +421 2 534 10 182 Website: www.hrl.sk
Contact details contact person	Jana Verdura	
E-mail	verdura@charita.sk	
General contact details	Slovenská katolícka charita	
Website	www.charita.sk	
General phone number (hotline etc.)	+421-2-5443 1506	
General mail address	sekretariat@charita.sk	

SLOVENIA

Country	SLOVENIA	
Name of organisation	Drustvo Kljuc	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help		no
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	Yes (in case of returning back home, in cases of asylum seekers others NGOs help, but we cooperate with them)	Yes (in case of returning back home, in cases of asylum seekers others NGOs help, but we cooperate with them)
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: hotline, field work, cooperation in police activities, preventive programs, trainings for other professionals	✓ Yes, we provide the following activities and/or services: hotline, field work, cooperation in police activities, preventive programs
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		
Contact details contact person		
E-mail	info@drustvo-kljuc.si	
Name of contact person	Katjuša Popović, Polona Kovač, Manca Raušl	
Phone number	+38612322122	
General contact details		
Website	www.drustvo-kljuc.si	
General phone number (hotline etc.)	080 17 22 (calls in Slovenia), +38612322122	
General mail address	info@drustvo-kljuc.si	

SPAIN

Country	SPAIN	
Name of organisation	Proyecto Esperanza –Adoratrices	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	N.A.	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family		
Other services:		
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	<p>✓ Yes, we provide the following activities and/or services:</p> <ul style="list-style-type: none"> -24 h Hotline -visits detention centre -Cooperation with organisations in the field of prostitution -Cooperation with law enforcement in the formal Identification proceeding Training for front line professionals (NGOS, law enforcement, and other governmental authorities such as asylum and immigration services, judges, etc.) 	<p>✓ Yes, we provide the following activities and/or services:</p> <p>Hotline</p>
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	N. A.	N. A.
Contact details contact person		
E-mail	marta@proyectoesperanza.org	
Name of contact person	Marta González	
Phone number	+34 654 30 30 69	
General contact details		
Website	www.proyectoesperanza.org	
General phone number (hotline etc.)	24 h +34 607 54 25 15/ Office +34 91 386 06 43	
General mail address	info@proyectoesperanza.org	

Country	SWEDEN	
Name of organisation	Swedish Platform Civil Society Against Human Trafficking we are an umbrella organization and have a vast network in Sweden and abroad	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	✓	✓
Legal help	✓	✓
Training of skills/education	✓	✓
Finding jobs/secure income	✓	✓
Financial help	✓	✓
Help for children/Parenting skills	✓	✓
Reunion with family	✓	✓
Other services (if yes, specify which services:	See info in the column to the right!	We run a national support programme to offer unconditionally support regardless of legal status and where the crime has been committed. It includes a reflection period, support outside the legal process and also integration and empowerment measures. We try to work holistic with the whole family. We also provide help to the children of victims of trafficking
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Outreach work on streets, in different online projects, through training on indicators for those meeting high risk groups,	✓ Yes, we provide the following activities and/or services: Outreach work on streets, in different online projects, through training on indicators for those meeting high risk groups, information to asylum seekers in different languages
Contact details contact person	Ninna Mörner	
E-mail	ninna.morner@manniskohandel.se	
Name of contact person	Ninna Mörner	
Phone number	46-(0)76 5974 199	
General contact details		
Website	www.manniskohandel.se	
General phone number (hotline etc.)	-	
General mail address	info@manniskohandel.se	

SWITZERLAND

Country	SWITZERLAND	
Name of organisation	FIZ Advocacy and support for Migrant Women and Victims of Trafficking	
Services provided	For own nationals Services provided do not depend on the victims' nationality	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	by referral	by referral
Legal help	✓	✓
Training of skills/education	by referral	by referral
Finding jobs/secure income	by referral	by referral
Financial help	✓	✓
Help for children/Parenting skills	by referral	by referral
Reunion with family	✓/ by referral	✓ / by referral
Other services:	<ul style="list-style-type: none"> • We provide crisis intervention. • We accompany women to any criminal proceedings and help them to integrate into Swiss society. • Evaluation of risks involved in remaining in Switzerland and returning to the country of origin • Assistance with criminal proceedings • Organisation of daily routine • Collaboration with specialized lawyers, doctors and therapists • Support with any possible return to the country of origin, collaboration with authorities in the country of origin <p>If the proceedings last and the survivor has already returned to her home country, FIZ Makasi represents the survivor's rights in case of a return to Switzerland</p>	<ul style="list-style-type: none"> • We provide crisis intervention. • We accompany women to any criminal proceedings and help them to integrate into Swiss society. • Evaluation of risks involved in remaining in Switzerland and returning to the country of origin • Assistance with criminal proceedings • Organisation of daily routine • Collaboration with specialized lawyers, doctors and therapists • Support with any possible return to the country of origin, collaboration with authorities in the country of origin <p>If the proceedings last and the survivor has already returned to her home country, FIZ Makasi represents the survivor's rights in case of a return to Switzerland</p>
Assisting with return to country of origin (for victims with another nationality)	N.A.	✓
If your organization is not able to assist victims of	N.A.	

trafficking with another nationality, is there another organization that can help him/her?		
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Hotline, cooperation with other organisations and advocacy offices, special investigative police unit, partly field work	✓ Yes, we provide the following activities and/or services: Hotline, cooperation with other organisations and advocacy offices, special investigative police unit, partly field work
Contact details contact person		
E-mail	contact@fiz-info.ch	
Name of contact person	Secretariat	
Phone number	0041444369000	
General contact details		
Website	www.fiz-info.ch	
General phone number (hotline etc.)	+41 44 436 90 00	
General mail address	contact@fiz-info.ch	

Country	TURKEY	
Name of organisation	Human Resource Development Foundation	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is		
Going through immigration/talk to the police or asylum/immigration services		
Shelter		
Psychological help		
Medical help		
Legal help		
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services:	N.A.	N.A.
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	<p>Yes – Government</p> <p>Ministry of Family and Social Policies is responsible for the wellbeing of domestic victims of human trafficking.</p> <p>Hotline 183 is run by the ministry to deal with numerous hardships.</p>	<p>✓ Yes - Government</p> <p>Directorate General of Migration Management (DGMM) is in charge of supporting trafficking victims in Turkey. DGMM refers VoTs to its own shelter and another shelter run by a Municipality in Ankara / TR.</p> <p>Former anti-trafficking hot line “157” has become “foreigners help line” dealing with all sorts of hardship of foreigners.</p>
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?		<p>✓ Yes, we provide the following activities: Since 2016, we are providing anti-trafficking trainings to refugee service providing NGOs in Turkey. We focus on Turkey/Syria border cities where refugee population is dense and refugees are a risk group for trafficking. We have developed a training handbook on HT in Turkish and Arabic. We distribute awareness raising cards with social and legal messages to prevent child labour and early marriages</p>
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!	N.A	N.A
Contact details contact person		

E-mail	tdundar@ikgv.org
Name of contact person	S.E. Tuba Dundar
Phone number	+902122931605
General contact details	
Website	www.ikgv.org
General phone number (hotline etc.)	+902122931605 /landline- not hotline
General mail address	ikgv@ikgv.org

UKRAINE

Country	UKRAINE	
Name of organisation	Civil Society Organization “La Strada-Ukraine”	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter		
Psychological help	✓	✓
Medical help		
Legal help	✓	✓
Training of skills/education		
Finding jobs/secure income		
Financial help		
Help for children/Parenting skills		
Reunion with family		
Other services:	<ul style="list-style-type: none"> - Providing Hot Line counseling and support 24/7 - Representation of the interest in the courts/legal support of a case - Referral 	<ul style="list-style-type: none"> - Providing Hot Line counseling and support 24/7 - Representation of the interest in the courts/legal support of a case - Referral
Assisting with return to country of origin (for victims with another nationality)	N.A.	- Through referral
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	IOM Mission in Ukraine Tel: (044) 568-50-15 Fax: (044) 568-50-16 e-mail: iomkievcomm@iom.int
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: Hot Line	✓ Yes, we provide the following activities and/or services: Hot Line
If you are not active in (early) identification, do you know of other organizations who do this?		
Contact details contact person		
E-mail	info@la-strada.org.ua	
Name of contact person	Tetyana Taturevych	
Phone number	+380442053695	
General contact details		
Website	www.la-strada.org	
General phone number (hotline etc.)	+380442053695	
General mail address	info@la-strada.org.ua	

Country	UKRAINE
Name of organization	The A21 Campaign - UKRAINE
Services provided	The A21 Campaign offers a holistic aftercare program, and our goal is to assist each survivor from a place of crisis to stabilisation and independence. Our aftercare program includes crisis intervention, basic needs support, medical/ psychological/ dental assistance according to need, legal aid, vocational education, language lessons, as well various Life Programs such as trauma restoration and life skills. Should a survivor need to/ wish to be repatriated to their country or origin/ state of origin, we have a repatriation program also called SAFE. Because each survivor is unique, we work to individually tailor our program to each person's individual need.
Pick-up at the airport	Yes
Going through immigration/talk to the police or immigration services	Yes, if given permission by authorities/ consent by survivor we are happy to accompany a survivor through immigration or speak with police/ immigration on their behalf.
Shelter	No, however, we work with partner shelters, so if one of our survivors needs crisis accommodation, we will find a solution.
Psychological help	Yes
Medical help	Yes
Legal help	Yes
Training of skills/education	Yes
Finding jobs/secure income	Yes.
Financial help	Yes.
Help for children/Parenting skills	No, however we can outsource e.g. parenting courses on a case-to-case basis should there be a need.
Reunion with family	If applicable and deemed safe.
Other service: please specify	N/A
Do you provide services with regards to early identification of victims of trafficking from third countries? If so, can you please describe them?	A21 is building a relationship with law enforcement in Ukraine, and occasionally gets called in to conduct PVoT screening interviews. Majority of our case load in Ukraine is however survivors who were trafficked overseas and have returned home, and therefore need help reintegrating in society.
Do you provide services with regards to safe return of victims of trafficking from third countries? If so, can you please describe them?	A21 has conducted repatriations to many countries over the last 10 years, and therefore developed some good partnerships. We are happy to offer our assistance should a survivor need to return to a country where A21 is not present. This will of course be evaluated on a case-to-case basis to see whether we do in fact have a trusted partner in the country the survivor needs to be repatriated to.
General contact details	You are always welcome to reach out to Nina Hyldgaard (European Aftercare Manager and SAFE) on nina.h@a21.org . Local details below.
Contact details contact person	
E-mail	Julia.s@a21.org Alla.z@a21.org
Name of contact person	Julia Sachenko (Country Manager) Alla Zorenko (Case Worker)
Phone number	+380 443 383 381
General contact details	General email: info.ua@a21.org
General mail address	Kyiv – 1P.O. Box B267, Ukraine
Website	www.a21.org

UNITED KINGDOM

Country	UNITED KINGDOM	
Name of organisation	Anti-Slavery International	
Services provided	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	N.A.	
Going through immigration/talk to the police or asylum/immigration services	N.A.	
Shelter	N.A.	
Psychological help	N.A.	
Medical help	N.A.	
Legal help	We do expert witness reports.	✓ (we do expert witness reports)
Training of skills/education	N.A.	
Finding jobs/secure income	N.A.	
Financial help	N.A.	
Help for children/Parenting skills	N.A.	
Reunion with family	N.A.	
Other services:	We mainly do advocacy and campaign work for victims.	We mainly do advocacy and campaign work for victims. We do not offer direct support services to victims of trafficking.
Assisting with return to country of origin (for victims with another nationality)	N.A.	
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	<p>✓ Yes, the following organization(s):</p> <p>ECPAT UK Contact: Debbie Beadle Direct Line: +44 (0) 203 903 4626 Email: d.beadle@ecpat.org Website: https://www.ecpat.org.uk/ Services: support services for young people</p> <p>TARA Phone: +44 (0) 141 276 7 24 Services: The Scottish Government provides funding to TARA (the Trafficking Awareness Raising Alliance) to provide support to women, over 18 years, trafficked (or potentially trafficked) for the purpose of commercial sexual exploitation, recovered across Scotland.</p> <p>Children's Society Website: https://www.childrensociety.org.uk/ Services: support young migrants, asylum seekers and refugees</p> <p>Refugee Council Website: https://www.refugeecouncil.org.uk/ Services: works with asylum seekers and refugees providing support and advice.</p> <p>NSPCC Phone (hotline): +44 (0) 808 800 5000 Email: help@nspcc.org.uk</p>

		Website: https://www.nspcc.org.uk/ Services: run the child trafficking advice centre, which can be reached via the hotline number above. They are a first responder for child referrals into the National Referral Mechanism (NRM) – a framework for identifying victims of human trafficking and ensuring they receive appropriate care
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	No	No
If you are not active in (early) identification, do you know of other organizations who do this? Please provide contact details!		<p>✓ Yes, the following organization(s):</p> <p>ECPAT UK Contact: Debbie Beadle Direct Line: +44 (0) 203 903 4626 Email: d.beadle@ecpat.uk.org Website: https://www.ecpat.org.uk/ Services: support services for young people</p> <p>Salvation Army Hotline: 0300 303 81 51 Email: info@salvationarmy.org.uk Website: https://www.salvationarmy.org.uk/modern-slavery Services: responsible for delivering the UK government's contract to manage support services for adult female and male victims of Human Trafficking. 24 hour confidential referral helpline.</p> <p>Migrant Help Phone: 01304 203 977 or 07766 668 781 Email: info@migranthehelpuk.org Website: www.migranthehelpuk.org Services: support services for adult female and male victims of Human Trafficking. For cases in Scotland and NI they are a primary contact. Available 24 hours a day. They are a first responder for the NRM.</p> <p>NSPCC Phone (hotline): +44 (0) 808 800 5000 Email: help@nspcc.org.uk Website: https://www.nspcc.org.uk/ Services: run the child trafficking advice centre, which can be reached via the hotline number above. They are a first responder for child referrals into the National Referral Mechanism (NRM) – a framework for identifying victims of human trafficking and ensuring they receive appropriate care</p>
Contact details contact person		
E-mail	L.davison@antislavery.org	
Name of contact person	Leah Davison	
Phone number	+44 (0)20 7501 8932	
General contact details		

Website	www.antislavery.org
General phone number (hotline etc.)	+44(0)20 7501 8920 (reception)
General mail address	info@antislavery.org

Country	UNITED KINGDOM	
Name of organisation	Women at the Well	
Services provided: Women only Drop in service (Trauma Informed) Outreach Service – On street and Off street prostitution Exiting Service for women exiting prostitution	For own nationals	For victims with another nationality
Pick-up at the airport or another venue where the victim is	✓	✓
Going through immigration/talk to the police or asylum/immigration services	✓	✓
Shelter	✓	✓
Psychological help	✓	✓
Medical help	Signposting	Signposting
Legal help	Signposting	Signposting
Training of skills/education	Signposting	Signposting
Finding jobs/secure income	✓	✓
Financial help	Grant applications	Grant applications
Help for children/Parenting skills	Signposting	Signposting
Reunion with family	✓	✓
Other services (if yes, specify which services:		
Assisting with return to country of origin (for victims with another nationality)	N.A	✓
If your organization is not able to assist victims of trafficking with another nationality, is there another organization that can help him/her?	N.A.	N.A
Are you active in (early) identification of victims of trafficking? If so, what activities and services do you provide to identify (possible) victims of trafficking as early as possible (e.g. hotline, field work, etc.)?	✓ Yes, we provide the following activities and/or services: On and Off street Outreach Salvation Army NRM First Responder Joint operations with Met police. Service access email/telephone Walk in service Provide Training and education on indicators of trafficking	✓ Yes, we provide the following activities and/or services: On and Off street Outreach Salvation Army NRM First Responder Joint operations with Met police. Service access email/telephone Walk in service Provide Training and education on indicators of trafficking
Contact details contact person		
E-mail	Nancy.Thomson@watw.org.uk	
Name of contact person	Nancy Thomson	
Phone number	+447535446946	
General contact details		
Website	www.watw.org.uk	
General phone number (hotline etc.)	+442075201710	
General mail address	info@watw.org.uk	

International and European networks

Country	Global
Name of organisation	Global Alliance against Trafficking in Women (GAATW)
Services provided	The Global Alliance Against Traffic in Women (GAATW) is an Alliance of more than 100 non-governmental organisations from Africa, Asia, Europe, Latin America and the Caribbean and North America. The GAATW Secretariat is based in Bangkok, Thailand, and co-ordinates the activities of the Alliance, collects and shares information, advocates on behalf of the Alliance at regional and international levels. A list of member organisations can be found on the website
General contact details	
Website	www.gaatw.org
General phone number (hotline etc.)	+ 66 2 864 1427 / + 66 2 864 1428
General mail address	gaatw@gaatw.org

Country	EUROPE
Name of organisation	La Strada International
Services provided	La Strada International (LSI) is a European NGO network against trafficking in human beings comprising eight member organisations in Belarus, Bulgaria, Czech Republic, Macedonia (FYROM), Moldova, The Netherlands, Poland and Ukraine and an international secretariat based in Amsterdam, The Netherlands. La Strada International works from a human rights perspective in support of trafficked persons to ensure a world without trafficking in human beings where human rights are respected. La Strada's primary goal is empowering trafficked persons, improving their position through promoting their universal rights, including the right to choose to emigrate and work abroad and to be protected from violence and abuse. La Strada's philosophy, guiding its anti-trafficking work and its provision of services, is based on a human rights approach . La Strada recognises trafficked persons as active actors in changing their own situation, rather than passive recipients of services or victims in need of rescue.
Contact details contact person	
E-mail	sh@lastradainternational.org
Name of contact person	Suzanne Hoff
General contact details	La Strada International Postbus 15865 1001NJ Amsterdam Tel: + 31 (0) 20 688 1414 Mob: + 31 6 14444 066
Website	www.lastradainternational.org
General mail address	info@lastradainternational.org

Country	EUROPE
Name of organisation	PICUM
Services provided	<p>PICUM has 162 member organisations who work on ensuring fundamental rights of undocumented migrants. The membership expands across 32 countries, primarily based in Europe. PICUM provides a direct link between the grassroots level, where undocumented migrants' experience is most visible, and the European level where policies relating to them are deliberated. PICUM engages its members in thematic working groups.</p> <p>Member organisations include human rights organisations, migrants' rights organisations, migrant-led and grassroots organisations but also organisations focusing on children's rights, women's rights, access to health care, legal aid and access to justice, trade unions, and faith-based organisations.</p> <p>PICUM also engages 'PICUM Supporters', individuals that are unable to commit to PICUM membership and wish to contribute to PICUM's work.</p>
Contact details contact person	
E-mail	Info@PICUM.org irene@picum.org
Name of contact person	Irene Subiri Martin
General contact details	
Website	www.picum.org
General mail address	info@picum.org

Country	EUROPE
Name of organisation	RENATE (Religious in Europe Networking against Trafficking and Exploitation)
Services provided	<p>29 European countries are member (Albania Austria,, Belgium, Bosnia&Herzegovina, Bulgaria, Croatia, Czech, Denmark, France, Germany, Greece, Hungary, Ireland, Italy, Kosovo, Latvia, Lithuania, Malta, Moldavia, Netherlands, Poland, Romania, Slovakia, Slovenia, Spain, Switzerland, Portugal, UK, Ukraine.) some have shelters, all are religious/church related organisations</p> <p>Together with Church, State and Civil Society, in conjunction with realising the UN Sustainable Development Goals, RENATE Network is committed to:</p> <ul style="list-style-type: none"> • Working tirelessly to rehabilitate victims, free the world of labour exploitation, slavery and forced organ harvesting. • Addressing the root causes of systemic injustice that creates and sustains this vile trade in human lives. • Using its network to strengthen communication and co-operation between countries of origin, transit and destination. • Providing opportunities for the full reintegration of victims which can include protection in a safe home, acquisition of proper documents and training for meaningful work so that victims can regain and be enabled to live life to the full. • Educating society, particularly youth, to view all forms of human trafficking and exploitation as totally unacceptable. • Challenging judicial and civil authorities to adopt and enforce legislation that protects victims, provides them with adequate compensation, punishes clients and buyers and seizes the assets of perpetrators. • Collaborating with the media in efforts to bring a strong voice to the attention of the world denouncing all aspects of human trafficking and exploitation.
Do you provide services with regards to early identification of victims of trafficking from third countries? If so, can you please describe them?	Yes, many member organisations provide this
Do you provide services with regards to safe return of victims of trafficking from third countries? If so, can you please describe them?	Yes, many member organisations provide this
Contact details contact person	
E-mail	renatenetwork@gmail.com
Name of contact person	Mrs. Anne Kelleher (communications) Ms. Aneta Grabowska (secretariat)
General contact details	
Website	www.renate-europe.net
General mail address	renatenetwork@gmail.com

Member organizations or contacts of RENATE	
Albania	Different & Equal Tel: +355 696308188 different&equal@icc-al.org www.differentandequal.org/english/kontakt.htm
	Mary Ward Loreto Foundation, Albania www.albaniahope.com
	National Helpline : 0800 1212
Austria	LEFOE Tel: +431 796 9298 office@lefoe.at www.lefoe.at
	24-Stunden Frauennotruf Tel: +43 171 71 9 frauennotruf@wien.at
	SOLWODI Osterreich Tel: +43 664 88 632 590 info@solwodi.at www.solwodi.at
	SOPHIE Tel: +43 1 897 55 36 sophie@volkshilfe-wien.at
	Caritas Erzdiözese Wien Tel: +43 1 878 12 0 officeping@caritas-wienpong.at www.caritas-wien.at
	Herzwerk (diakonische Initiative) Tel: +43 676 89692203 Tel: +43 676 89692222 herzwerk.office@gmail.com
Croatia	PETRA Network SOS line: 0800 77 99 PETRA consists of 12 non-governmental, mainly women's, organisations from different parts of Croatia. https://www.rcne.com/contact/countries/croatia/
	ROSA Centre for Women War Victims – part of PETRA Network (only for female victims of trafficking) cenzena@zamir.net
	Croatian Red Cross – national shelter for adult victims of trafficking, male and female trafficking@hck.hr
Czech Republic	Magdala – Charitas Blansko Tel: +420 737 234 078 (non stop line) magdala.blansko@charita.cz http://blansko.charita.cz/ohrozene/magdala/
France	ACSE Tel: +33 825 009 907 ac.se@association-alc.org www.acse-alc.org/fr
	Accueil sécurisant AFJ (Paris) Tel: +33 760 73 26 26 afj.servicesocial@gmail.com www.foyer-afj.fr
Germany	KOK – umbrella organization of 37 NGOs for victims of trafficking in Germany: Tel: +49 (0)30 26391176 info@kok-buero.de www.kok-buero.de
	SOLWODI +49 (0)6741 2232 info@solwodi.de www.solwodi.de
	IN VIA +49 (0)30 85784286 info@invia-berlin.de www.invia-berlin.de

Ireland	Government contact Blue Blindfold Campaign Freephone Line: +353 1800250025 blueblindfold@garda.ie www.blueblindfold.gov.ie
	Front Line Support to Victims Ruhama Tel: +353 1 836 0292 admin@ruhama.ie www.ruhama.ie
	Legal Advice to Victims Immigrant Council of Ireland Tel: +353 16740202 www.immigrantcouncil.ie
	Awareness Raising on Human Trafficking APT (Act to Prevent Trafficking) info@aptireland.org www.aptireland.org
Italy	Unione Superiore Maggiori d'Italia (USMI) Tel: +39 06 886 298 088 tratta@usminazionale.it www.usminazionale.it/aree/tratta.html
	Slaves no more http://www.slavesnomore.it/
Lithuania	Lithuanian Caritas – Lietuvos Caritas Tel: +370 37 323300 caritas@anti-trafficking.lt www.anti-trafficking.lt
	Lithuanian Missing Persons' Families Support Center Tel: +370 5 248 3373 Hotline: 8 800 261 61 (inside Lithuania only, workdays 9am – 5pm) centras@missing.lt www.missing.lt
	Klaipeda Social and Psychological Services Center Tel: +370 46 350099 Women's Helpline: 8-800 66366 (free of charge anonymous support for women) kmn@moteriai.lt www.moteriai.lt
	Child House – Vaiko Namai Tel: +370 5 2338396 www.children.lt info@children.lt
	Vilnius Municipality Pension for Mother and Child Tel: +370 5 233 2508 krizes@mvpensionas.lt http://mvpensionas.lt
	Association Men's Crisis Center of Kaunas County Mob: +370 662 26 770 vkcentras@gmail.com www.kaunovkc.lt
	Association of Women Affected by HIV/AIDS and their Relatives Tel: +370 5 233 2533 Mob: +370 687 10 655 demetra@demetra.lt http://demetra.lt
Malta	Good Shepherd Home For Refugees 34 Triq Idmejda , Balzan Malta BZN 1524 Tel: +356 21 491 521
	Hospitality & Shelter for Immigrants and Refugees John XXIII Peace Lab Triq Hal-Far, Zurrieq ZRQ 2609 Malta info@peacelab.org
	The People for Change Foundation info@pfcmalta.org

Netherlands	Sisterworks +31 6 288 377 44 info@zusterwerk.nl www.zusterwerk.nl
	Stichting Manna (specialism loverboy) +31 46 474 16 22 www.stichtingmanna.nl/ administratie@stichtingmanna.nl
	Expertisebureau Helse Liefde (Stg. Manna) +31 46 4741622 info@helseliefde.nl www.helseliefde.nl
Poland	Stowarzyszenie PoMOC Tel: +48 694489187 pomoc@po-moc.pl www.po-moc.pl
	KCIK National Centre For Intervention and Counselling www.kcik.pl
Romania	Asociatia SOLWODI Tel: +40213325020 secretariat@solwodi.ro www.solwodi.ro
Slovakia	Caritas Slovakia Tel: +421 800 800 818 stoptrafficking@charita.sk www.charita.sk http://obchodsludmi.sk/ and on facebook: Stop obchodovaniu s ľuďm
	DOTYK NON STOP Helpline: +421 903 704 784 www.doty.sk
Slovenia	Caritas Slovenia Tel: +386 31 470 151 projekti@karitas.si www.karitas.si www.karitas.si/pomoc/pomoc-zrtvam-trgovine-z-ljudmi/ Two kinds of service are offered, crisis accommodation and safe accommodation
Spain	Proyecto Esperanza Tel: +34 607 542 515 info@proyectoesperanza.org www.proyectoesperanza.org
	Apram Tel: +34 609 58 94 79
	Caritas Espana Tel: +34 914 44 10 15
United Kingdom	Medaille Trust Tel: +44 (0)300 3038151 enquiries@medaille-trust.org.uk www.medaille.co.uk

Country	International Caritas Network
Name of organisation	COATNET
Services provided	<p>Christian Organisations Against Trafficking NETWORK (COATNET) is a network that links together many Christian groups which are fighting human trafficking. Operating under the umbrella of Caritas Internationalis. COATNET members work together across borders to:</p> <ul style="list-style-type: none"> • Raise public awareness about trafficking in human beings; • Fight the root causes of vulnerability, such as poverty and lack of job alternatives; • Advocate for migration and economic policies that reduce the vulnerability of people to trafficking; • Advocate for better anti-trafficking laws that more effectively protect victims and punish traffickers; • Cooperate with authorities, churches, and relevant civil society actors to challenge the phenomenon of human trafficking; • Help trafficking survivors start a new life.
Do you provide services with regards to safe return of victims of trafficking from third countries? If so, can you please describe them?	Many of our member organisations do
Do you provide services with regards to early identification of victims of trafficking from third countries? If so, can you please describe them?	
Contact details contact person	
E-mail	zhyvytsya@caritas.va
Name of contact person	Mrs. Olga Zhyvytsya
General contact details	Palazzo San Calisto, V-00120 Vatican City State
Website	www.coatnet.org

Country	International network of Religious against HT
Name of organisation	Talitha Kum
Services provided	<p>Talitha Kum is an international network of Consecrated Life against trafficking in persons. Working as a network facilitates collaboration and the interchange of information between consecrated men and women in 76 countries. Talitha Kum is a network of networks, organized in many different ways, each promoting initiatives against trafficking in persons in their particular contexts and cultures.</p> <p>It is a project of the International Union of Superiors General (UISG), in collaboration with the Union of Superiors General (USG).</p> <p>Goals:</p> <ul style="list-style-type: none"> • To promote networking between consecrated persons, social organizations, religious and political leaders at national and international level; • To strengthen the existing activities and initiatives, optimizing the resources of the consecrated life, to promote preventative actions, awareness raising, protection and assistance of victims as well as official reporting of trafficking; • To develop educational programs for raising the awareness of this phenomenon, (and to enhance the professional responses of our members); • To act prophetically - condemning the exploitation of persons for economic or other motives and promoting campaigns aimed at changing of attitudes and practices.
Contact details contact person	Sr Gabriella Bottani, SMC
Do you provide services with regards to early identification of victims of trafficking from third countries? If so, can you please describe them?	Members of our networks do
Do you provide services with regards to safe return of victims of trafficking from third countries? If so, can you please describe them?	Members of our networks do
E-mail	coordinator@talithakum.info
Name of contact person	Sr Gabriella Bottani, SMC Coordinator Talitha Kum
Phone number	+39 06 68 400 20
General contact details	Talitha Kum, UISG office Piazza di Ponte Sant' Angelo, 28 00186 Roma, Italia
Website	www.talithakum.info
Participating Networks	<p>RENATE - Europe: (Religious Networking in Anti Trafficking and Exploitation) www.renate-europe.net</p> <p>CATHII – Canada (Comité d'action contre la traite humaine interne et internationale) www.cathii.org</p> <p>USA: USCSAHT (US Catholic Sisters Against Human Trafficking) http://sistersagainstrafficking.org/</p> <p>Red Rahamim - Mexico http://saccvi.blogspot.com/</p> <p>Red Rama - Guatemala, El Salvador. Honduras, Costa Rica, Dominican Republic www.redrama.org</p> <p>Red Tamar - Colombia: www.corporaciontamar.org</p> <p>Um Grito Pela Vida - Brasil www.gritopelavida.blogspot.it/</p> <p>Red Kawsay - Argentina, Paraguay, Uruguay www.confar.org.ar/espacios/red-kawsay/</p> <p>CTIP - South Africa (formerly SARWATIP), Lesotho, Namibia, Botswana, Zimbabwe, Zambia http://www.endhumantrafficking.co.za/</p> <p>ConPAHT - Ghana (Consecrated Persons Against Human</p>

	<p>Trafficking. Talitha Kum)</p> <p>ANATH - Nigeria: www.facebook.com/anahtAfrica</p> <p>COSUDOW - Nigeria</p> <p>AMRAT - India, Pakistan, Sri Lanka, Nepal http://amrat-network2010.blogspot.it/</p> <p>ACRATH - Australia : (Australian Catholic Religious Against Trafficking in Humans) : www.acrath.org.au</p> <p>ANZRATH - New Zealand (New Zealand religious against trafficking in humans) www.cenacle.org.nz</p> <p>CWTC Indonesia (Counter Women Trafficking Commission), a body of the Association of Indonesian religious women (Ikatan Biarawati Seluruh Indonesia, IBSI) www.talithakumasia.org/cwtc-ibsi-combat-human-trafficking-in-indonesia/ apwrath@apwrath.org</p>
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Country	International A21 Campaign
Name of organization	The A21 Campaign, Europe Headquarters in Greece
Services provided	The A21 Campaign can offer return services in Bulgaria, Greece, Ukraine, South Africa, and USA.
Pick-up at the airport	X
Going through immigration/talk to the police or immigration services	X
Shelter	X
Psychological help	X
Medical help	X
Legal help	X
Training of skills/education	X
Finding jobs/secure income	X
Financial help	X
Help for children/Parenting skills	X
Reunion with family	X
Other service: please specify	
General contact details	The local offices of the A21 Campaign can be contacted through the Europe Headquarters in Greece
Contact details contact person	
E-mail	Phil.h@thea21campaign.org
Name of contact person	Philip Hyldgaard
Phone number	1109 (Greece – Hotline) Tel: + 30 23 10 537 690
General contact details	The A21 Campaign, P.O. Box 10218 TK 54110 Thessaloniki, Greece
General mail address	Info@thea21campaign.org
Website	www.thea21campaign.org

Social Map: International Organization for Migration (IOM)

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. With 172 member states, a further 8 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM operates from the outset that trafficking in persons needs to be approached within the overall context of managing migration. Our broad range of activities is implemented in partnership with governmental institutions, NGOs and international organizations. IOM has been working to counter the trafficking in persons since 1994. IOM offers comprehensive direct assistance packages to victims of trafficking in collaboration with our partners. This includes accommodation in places of safety, medical and psychosocial support, skills development and vocational training, reintegration assistance, and the options of voluntary, safe and dignified return to countries of origin, integration in the country of destination or resettlement to third countries when needed.

The services that IOM can provide to victims differ from country to country. IOM has offices in the below countries. For contact details and more information, please visit the IOM international website: <https://www.iom.int/countries>.

Afghanistan	China	Guinea	Lithuania	Norway	Switzerland
Albania	Colombia	Guyana	Macedonia	Pakistan	Syria
Algeria	Congo	Haiti	Madagascar	Panama	Tajikistan
Angola	Costa Rica	Honduras	Malawi	Papua New Guinea	Tanzania
Argentina	Cote d'Ivoire	Hungary	Malaysia	Paraguay	Thailand
Armenia	Croatia	India	Maldives	Peru	Timor-Leste
Australia	Cyprus	Indonesia	Mali	Philippines	Togo
Austria	Czech Republic	Iran	Malta	Poland	Trinidad and Tobago
Azerbaijan	D.R. of Congo	Iraq	Marshall Islands	Portugal	Tunisia
Bangladesh	Denmark	Ireland	Mauritania	Romania	Turkey
Belarus	Djibouti	Italy	Mauritius	Russian Federation	Turkmenistan
Belgium	Dominican Republic	Jamaica	Mexico	Rwanda	Uganda
Benin	Ecuador	Japan	Micronesia	Saudi Arabia	Ukraine
Bolivia	Egypt	Jordan	Moldova	Senegal	United Kingdom
Bosnia and Herzegovina	El Salvador	Kazakhstan	Mongolia	Serbia	United States of America
Botswana	Estonia	Kenya	Montenegro	Sierra Leone	Uruguay
Brazil	Ethiopia	Korea	Morocco	Slovakia	Uzbekistan
Bulgaria	Finland	Kosovo	Mozambique	Slovenia	Vanuatu
Cabo Verde	France	Kuwait	Myanmar	Solomon Islands	Venezuela
Cambodia	Gambia	Kyrgyzstan	Namibia	Somalia	Vietnam
Cameroon	Georgia	Laos	Nepal	South Africa	Yemen
Canada	Germany	Latvia	Netherlands	South Sudan	Zambia
Central African Republic	Ghana	Lebanon	Nicaragua	Spain	Zimbabwe
Chad	Greece	Liberia	Niger	Sri Lanka	
Chile	Guatemala	Libya	Nigeria	Sudan	

IOM in the **Netherlands** can assist victims of trafficking that would like to return voluntarily to their country of origin. These services include advice and information about voluntary return; contacting family in the country of origin; assistance in obtaining a travel document and travel arrangements, including flight ticket and airport assistance. Besides, IOM can provide specialized assistance to victims of trafficking after their return, depending on the individual needs. This includes, but is not limited to, accommodation, psychological, medical and reintegration support. Depending on the country of return, this assistance is provided directly by IOM or IOM will refer to partner organizations in the country of origin. In addition, in most

cases IOM will be able to provide some financial reintegration assistance. For more information, please consult the website of IOM The Netherlands: www.iom-nederland.nl